



## STAR ONLINE PUBLICATION



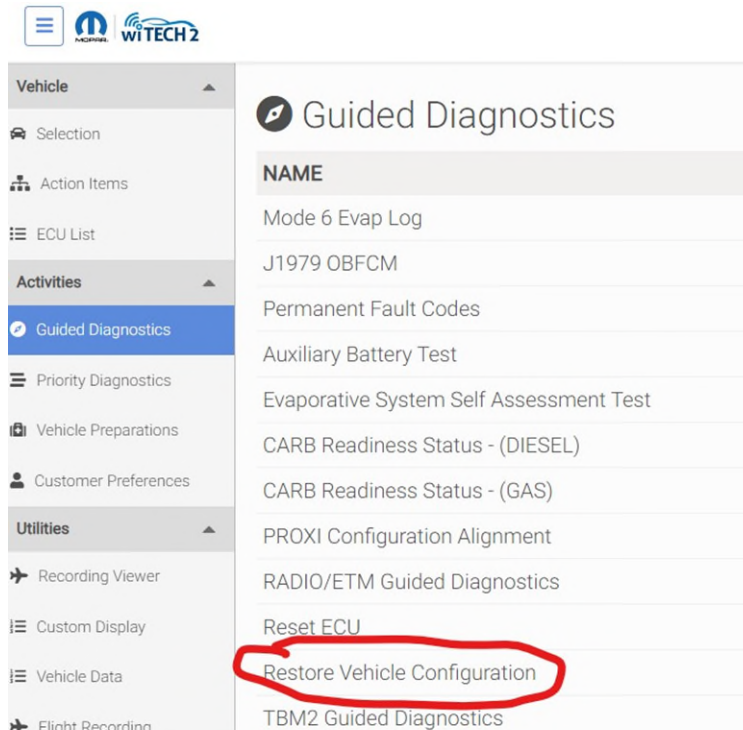
**Case Number:** S2308000128

**Release Date:** October 2023

**Symptom/Vehicle Issue:** Light sensitivity, instrument panel and/or radio backlighting switches from day to night mode frequently during low light conditions.

**Customer Complaint/Technician Observation:** The customer may complain that while driving at night their instrument panel and/or radio backlighting may switch between night and day mode frequently or while driving under streetlights. They may have been in recently for service and had a "Restore Vehicle Configuration" routine performed.

**Discussion:** For Jeep Compass vehicles which experience a light sensitivity issue, see the updated recall instructions for 88A and run the wiTECH "Restore Vehicle Configuration" routine from the Guided Diagnostics tab. This will address light sensitivity such as backlighting switching frequently between Day and Night modes.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**