



STAR ONLINE PUBLICATION



Case Number: S238A000048

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Symptom/Vehicle Issue: Radio Reset After Clock Adjustment

Customer Complaint/Technician Observation: Customer may report clock is inaccurate, radio may reset after clock setting.

Discussion:

Customer may report clock is inaccurate, radio may reset after clock setting.

1. Drive the vehicle to an open area, verifying navigation shows your current location.
2. Perform ECU hard reset if clock does not sync to GPS correctly.
3. Replace the radio if the issue continues.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.