



STAR ONLINE PUBLICATION

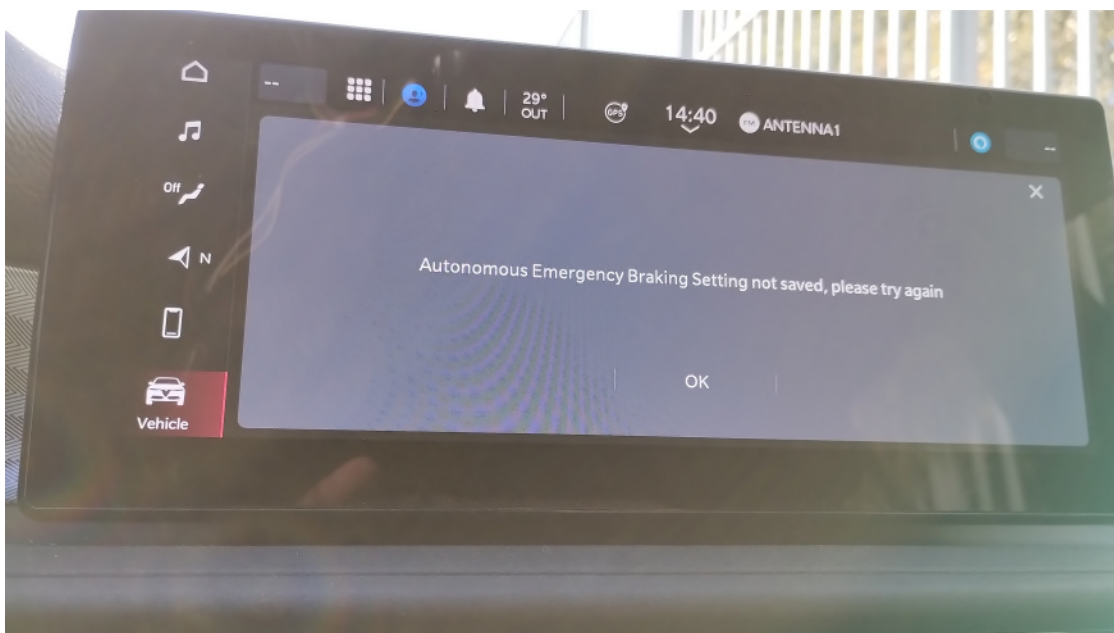


Case Number: S2308000127

Release Date: October 2023

Symptom/Vehicle Issue: Warning message: Forward Collision Warning Setting Not Saved, Please Try Again

Customer Complaint Observation: The customer may complain that Forward Collision Warning (FCW) will revert to “Warning + Active Braking” after being set to the “Off” selection in the radio on a subsequent key cycle. They will also receive a message on the cluster stating “Forward Collision Warning Not Saved, Please Try Again”.



Discussion: Engineering is currently investigating this issue. A software update for the HALF Module is expected to be released in Q1 2024.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.