



STAR ONLINE PUBLICATION



Case Number: S2308000125

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Symptom/Vehicle Issue: Vehicle sunroof will not operate and 3rd row seat switches will not illuminate.

Diagnosis: Vehicle sunroof will not operate and 3rd row seat switches will not illuminate. Fuse F21B is blown.

Repair Procedure:

1. Check inline connector at headliner wiring harness for damage or bent pins/terminals. Replace or repair damaged connector/terminals.
2. Check sunroof module connector for damage or bent pins/terminals. Replace or repair damaged connector/terminals.
3. Check headliner harness circuit F981 for a short to ground or damage to the headliner harness that could be rubbed out or having an intermittent ground.
4. Check 3rd row seat switch connector and wiring harness for short to ground or damage to wiring. Repair connector and/or wiring.
5. After all connector and harness repairs are made replace fuse F21B.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.