



## STAR ONLINE PUBLICATION



**Case Number:** S2323000078

**Release Date:** October 2023

**Symptom/Vehicle Issue:** Squeak from the Center Console Area

**Diagnosis:** Noise is heard over bump where the console meets the shifter bezel

**Repair Procedure:** Remove both right and left side trim where console meets

The instrument panel



Using a trim stick remove  
the side trim on both sides



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



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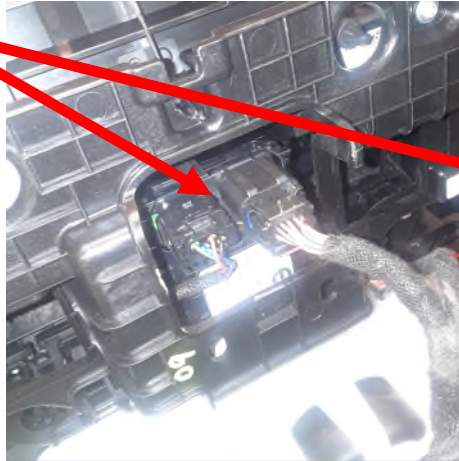


Remove the cupholder top plate.

Use trim stick to disengage clips along  
outside of cupholder on both LH/RH side



Disconnect shifter wiring.



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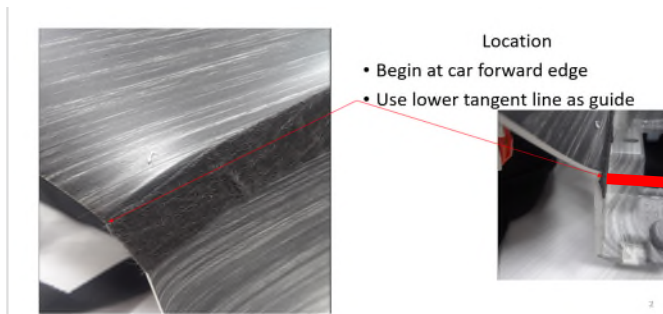
Using T20 driver/bit remove 4-screws to access shifter and apply felt tape

10mm x 70mm(.5 to 1.0) thick

on both sides



Add Two Pieces of Felt Tape to the Cupholder 10mm x 70mm x (0.5 to 1.0 thick)



Reassemble in reverse order.

**Verification:** Test drive and verify squeak is no longer present

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