

VWoA Compliance

Subject: Coming soon to your Volkswagen ID.4: Over-the-air software updates

Update your vehicle from almost anywhere—over the air. [View in browser.](#)



Dinesh - 2021 ID.4



Coming Soon

Dear Dinesh,

From time to time, Volkswagen offers software updates to improve vehicle operation, performance and comfort, as well as occasionally providing new vehicle features. Your ID.4 will soon be eligible for an over-the-air software update:

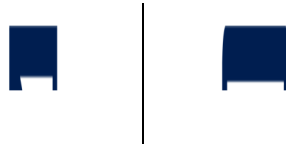
OUI1 - Over-the-Air Software Update to Version 3.2.12

This software update provides minor bug fixes and enhances multiple systems. Enhancements include increased accuracy in the Travel Assist function, optimizations to the over-the-air software installation process, improvements to climate control and enhancements to the defogging function. This update is a prerequisite for future features.

We will send this over-the-air software update to all eligible ID.4 vehicles in several waves over the next few months. As soon as it's time to update your vehicle, we will send you an email with instructions. Once it's time to install the software, you will receive a notification in your ID.4's infotainment screen when you switch your vehicle from drive to park mode.

We appreciate your patience as we worked to deliver the convenience of over-the-air software updates. To learn more [click here](#)

If you have any questions, please contact Volkswagen Customer CARE at 1-800-822-8987, and choose prompt 4, then prompt 1, between Monday and Friday from 8:00 a.m. to 7:00 p.m. EST. You can also visit us at vw.com/contact to choose your preferred method of contact.



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