



SSM 52127 2024 Nautilus - Infotainment - Switching From Transport To Normal Mode - No AM, FM Audio Playback And/Or Black Center Display Screen And Right Side Infotainment Display

Some 2024 Nautilus vehicles may exhibit no audio playback from the AM, FM radio stations and/or a black center display screen and right side infotainment display when the vehicle is transitioned from transport to normal mode. When the audio volume control knob is rotated, the center display screen may or may not show visual change with no change in audio volume. To correct the condition, perform a manual SYNC module (APIM) reset. Press and hold the audio volume control knob (located on top of the center console) for 10-seconds and release the button - appearance of the welcome animation is an indication that the audio system is resetting. This condition does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Make sure the issue is resolved before releasing the vehicle to the customer.