



# Technical Service Bulletin

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## 69 Airbag warning light on, DTC: B10041B stored in the airbag module

69 23 04 2072122/1 December 1, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 – 2024	All	Not Applicable

## Condition

### Customer statement:

The customer states that the airbag warning light is illuminated.

### Workshop findings:

The following DTC is stored in the airbag control unit -J234- (address word 0015):

- **DTC B10041B:** Front passenger head curtain airbag igniter, resistance too high.

## Technical Background

During production the wire harness may have been pinched during assembly.

## Production Solution

Not applicable.

## Service



# Technical Service Bulletin

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1. Remove the glovebox and inspect the harness routing in the area of the red circle shown in Figure 1.



**Figure 1:** Location of harness inspection.



# Technical Service Bulletin

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2. It may be necessary to loosen the harness in order to inspect/repair.

To do so:

- Remove the passenger A-pillar trim.
- Unclip the harness from the securing tabs indicated by the red circles in Figure 2.



**Figure 2:** Unclip the harness.



# Technical Service Bulletin

3. Inspect the harness closely as the damage may only be visible after removing the harness tape.

Repair the affected wires using wiring harness repair set **VAS 1978 B/C**

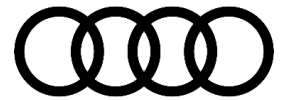
Secure the wires as needed to ensure they no longer contact other components (Figure 3).



*Figure 3: Secure the wires.*

## Warranty

<b>Claim Type:</b>	110 Up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	9709		
<b>Damage Code:</b>	0024		
<b>Labor Operations:</b>	Remove and install glove compartment	6815 1900	See SRT with associated operations
	Remove and install A-pillar trim	7057 1950	See SRT with associated operations
	Check wiring harness	9709 0199	15 TU



# Technical Service Bulletin

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	Repair wiring harness (depending on number of damaged wires)	9709 41xx	See SRT with associated operations
<b>Diagnostic Time:</b>	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2072122/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Tool Number	Tool Description
VAS 1978 B	Wire harness repair set

## Additional Information

All part and service references provided in this TSB (**2072122**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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