



Service Bulletin

Bulletin No.: 23-NA-106

Date: December, 2023

TECHNICAL

Subject: Floor Console Armrest Lower Panel Separating

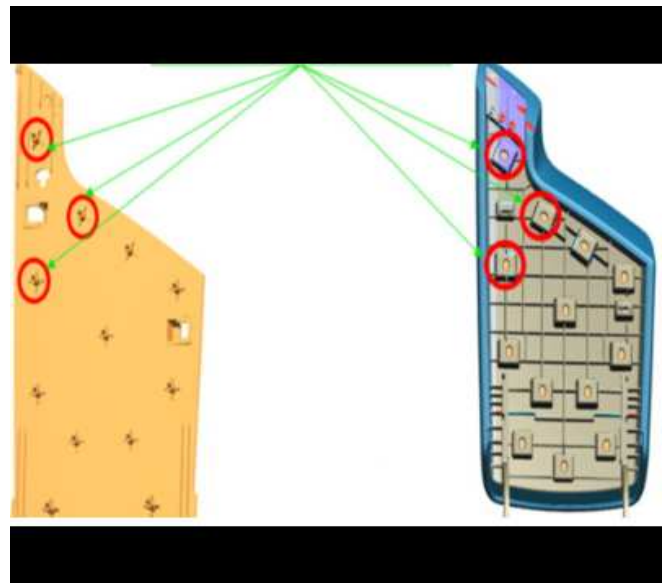
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2023	2024	—	—	All	All

Involved Region or Country	North America
Condition	Some customers may comment that the upper lid of the console center armrest is separating from the lower section when trying to open.
Cause	The cause of the condition may be that in high temperatures, the retention force is insufficient to retain the panel when opening the armrest.
Correction	If you encounter a vehicle with the above concern, complete the Service Procedure outlined below.

Service Procedure

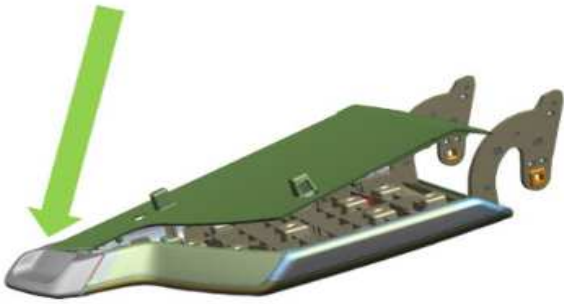
Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.



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1. Add 3M Scotch-Weld Structural Plastic Adhesive DP8010 adhesive (or equivalent) in the snap retention features at front of armrest lower panel shown above.



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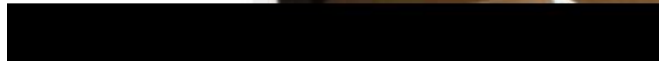
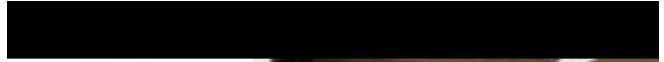
2. Reinstall the armrest lower panel at front edge per the illustration above and allow adhesive to dry per directions on packaging (10 minute work life with 60 minute handling strength).



6371079

3. Verify the condition is corrected.

Parts Information



6370324

To obtain information for your local retail location, please call 3M at 1-888-364-3577.

Causal Part	Description	Part Number	Qty
N/A	3M Scotch-Weld Structural Plastic Adhesive*	DP8010	1

*We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for, or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1086718*	Apply Adhesive to Armrest	0.3 hr
*This is a unique Labor Operation for bulletin use only.		

Version	2
Modified	Released June 12, 2023 Revised November 27, 2023 – Added 2024 Model Year.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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