



# Service Bulletin

Bulletin No.: 20-NA-018

Date: December, 2023

## INFORMATION

**Subject: MDI 2 Required for Vehicles with Vehicle Intelligence Platform (VIP)**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	EV 600	2022	2022	—	—	All	All
	Zevo 400	2024	2024				
	Zevo 600	2023	2024				
Buick	Envision	2021	2021	—	—		
	Envision Envision Plus (China)	2022	2023				
Cadillac	CT4	2020	2024	—	—		
	CT5						
	CT6	2024					
	Escalade	2021	2024				
	Escalade ESV						
LYRIQ	2023	2024					
Chevrolet	Blazer EV	2024	2024	—	—		
	Colorado	2023	2023				
	Corvette	2020	2024				
	Corvette E-Ray	2024	2024				
	Equinox	2024	2024				
	Equinox EV						
	Silverado 1500 New (RPO J22, VIN Digit 5 = A / D)	2022	2022				
	Silverado 1500	2023	2024				
	Silverado EV	2024	2024				
	Silverado 2500HD/3500HD	2024	2024				
	Suburban	2021	2024				
	Tahoe	2021	2024				
Traverse (RPO LK0 <b>ONLY</b> )	2024	2024					

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	Acadia	2024	2024	—	—	All	All
	Canyon	2023	2023				
	HUMMER EV	2022	2024				
	HUMMER EV SUV	2024	2024				
	HUMMER EV Pickup						
	Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)	2022	2022				
	Sierra 1500	2023	2024				
	Sierra EV	2024	2024				
	Sierra 2500HD/3500HD	2024	2024				
	Yukon	2021	2024				
Yukon XL							

<b>Involved Region or Country</b>	North America, Europe, Middle East, Israel, Cadillac Korea (South Korea), GM Korea Company, China, Australia/New Zealand
<b>Condition</b>	A technician cannot complete module programming, configuration or setup using MDI 1 (Multiple Diagnostic Interface) on Next Generation Digital Vehicle Platforms.
<b>Cause</b>	<p>The cause of the issue is that MDI 1 does not have the capability to complete programming or setup procedures on Next Generation Digital Vehicle Platforms. MDI 2 is a required tool and will be needed to complete service on vehicles on Next Generation Digital Vehicle Platform.</p> <p><b>Important:</b> Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.</p> <p><b>Important:</b> This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.</p> <p><b>Note:</b> For further information, refer to <i>P16 Instrument Panel Cluster Control Module: Programming and Setup</i> in SI.</p>

<b>Version</b>	4
<b>Modified</b>	<p>Released January 22, 2020.</p> <p>Revised June 08, 2020 – Revised the Subject, added the 2020 Chevrolet Corvette and added Europe to the Involved Region or Country Section.</p> <p>Revised January 03, 2023 – Added the 2021–2023 Model Years, additional Models, updated Involved Region or Country section and added Important statements to the Cause.</p> <p>Revised November 30, 2023 – Added the 2024 Model Year and additional models.</p>

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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