



# Service Bulletin

Bulletin No.: 23-NA-195

Date: November, 2023

## TECHNICAL

**Subject: Rear Driveline Module Audible Noise Heard Between 20-70 MPH (32–112 km/h)**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2021	2024				
Cadillac	XT5						
	XT6						
Chevrolet	Blazer Traverse		2023				
GMC	Acadia						

<b>Involved Region or Country</b>	North America, Europe, Kazakhstan, Uzbekistan, Russia, Middle East, Israel, Palestine, Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Japan, Cadillac Korea (South Korea), GM Korea Company, Other Africa
<b>Additional Options (RPOs)</b>	
<b>Condition</b>	Some customers may comment on a humming, whining, squealing type of noise while driving between 20-70 MPH (32–112 km/h). Technicians are to test drive vehicle to verify this noise concern.
<b>Cause</b>	The cause of the condition may be a damaged bearing.
<b>Correction</b>	Technicians are to replace the torque tube assembly. Refer to <i>Driveline Torque Tube Replacement</i> in the Service Manual.

### Service Procedure

**Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.**

## Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3088058	Diagnosis of Torque Tube Assembly	0.3 hr
Add	Driveline Torque Tube Replacement for Enclave, XT5, XT6, Traverse, and Acadia	1.1 hr
Add	Driveline Torque Tube Replacement for Blazer	2.3 hr
*This is a unique Labor Operation for Bulletin use only.		

<b>Version</b>	2
<b>Modified</b>	Released November 01, 2023 Revised November 20, 2023 - Added 2024 to Applicable Vehicles.

Keywords: Humming, Whining, Squeal, Whistle, Squeak, Growl, Howling

