



Service Bulletin

Bulletin No.: 23-NA-119

Date: November, 2023

TECHNICAL

Subject: Shift to Park is Displayed on the Driver Information Center (DIC) When Vehicle is in Park, No Start - DTC B000A Set

Brand:	Model:	Model Year:		Breakpoint Date:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX	2020	2023	SOP	Bupyeong #1 plant BP Oct 7, 2022		
Chevrolet	Trailblazer	2021			Bupyeong #1 plant BP Oct 7, 2022		
	Malibu	2020			FFX plant BP May 2, 2022		

Involved Region or Country	North America
Condition	Some customers may comment <ul style="list-style-type: none"> "Shift to Park" message is displayed on the DIC No Start Aside from seeing the message, technicians may find DTC B000A set.
Cause	The condition may be caused by a malfunction of the park switch inside of the shifter assembly.
Correction	Inspect the terminals at the park switch for spread terminals. If the terminals are found to be spread or damaged, replace the shifter control.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Parts Information

Note: Only select the parts that coincide with the repair performed. Replace the part with the P/N outlined in the Electronic Parts Catalog (EPC) in accordance with the vehicle VIN.

Causal Part	Description	Part Number	Qty
X	CONTROL ASM-A/TRNS (W/O BASE)	13545105	1

Service Procedure

Refer to *Transmission Control Replacement (Without Base)* in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Transmission	Labor Time
8486318*	Park Switch Pin Inspection	All	0.2 hr
Add	Transmission Control Replacement (Without Base)	MF3	0.5 hr
		MRG	0.6 hr
*This is a unique Labor Operation for Bulletin use only.			

Version	1
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