



OTA Update Available for Your Vehicle

Hello,

Your vehicle can now be updated with our latest software release (FM29 OS1.10). The Fisker team can perform this update automatically and over-the-air (OTA), but we request that you opt-in and schedule when you'd like us to initiate the installation. This will ensure you don't accidentally interrupt the update by driving your vehicle.

Schedule Your Installation Date

Click the button below to access our scheduler and book your installation date.

- Be sure to check the opt-in box, this will allow Fisker to initiate your software update remotely.
- If none of the provided dates work, select Unavailable, on the scheduler and we'll reach out with more options for you shortly.

Schedule Here

Prepare Your Vehicle for Installation

Before your installation date and time, please follow the steps below:

- Ensure your vehicle is in a location where it receives stable cell phone reception (not relying on Wi-Fi).
- Verify your vehicle's high voltage battery level is over 40%.
- Confirm the vehicle is not charging.

[For more information, view detailed software release notes here.](#)

Service Help If You Experience OTA Issues

If your software update is unsuccessful or you are facing other technical difficulties regarding your OTA software update, please click [here](#), and submit your contact details. Once we receive your information, a knowledgeable Fisker representative will contact you to assist as soon as possible.



OTA Update Available for Your Vehicle

Hello,

We're reaching out again in case you missed our last message. Your vehicle can now be updated with our latest software release (FM29 OS1.10). The Fisker team can perform this update automatically and over-the-air (OTA), but we request that you opt-in and schedule when you'd like us to initiate the installation. This will ensure you don't accidentally interrupt the update by driving your vehicle.

Schedule Your Installation Date

Click the button below to access our scheduler and book your installation date.

- Be sure to check the opt-in box, this will allow Fisker to initiate your software update remotely.
- If none of the provided dates work, select Unavailable, on the scheduler and we'll reach out with more options for you shortly.

Schedule Here

Prepare Your Vehicle for Installation

Before your installation date and time, please follow the steps below:

- Ensure your vehicle is in a location where it receives stable cell phone reception (not relying on Wi-Fi).
- Verify your vehicle's high voltage battery level is over 40%.
- Confirm the vehicle is not charging.

[For more information, view detailed software release notes here.](#)

Service Help If You Experience OTA Issues

If your software update is unsuccessful or you are facing other technical difficulties regarding your OTA software update, please [click here](#), and submit your contact details. Once we receive your information, a knowledgeable Fisker representative will contact you to assist as soon as possible.



OTA Update Available for Your Vehicle

Hello,

We're reaching out because it looks like your OTA Update attempt has failed. We recommend trying again so your vehicle will be updated with our latest software release (FM29 OS1.10). Your vehicle can now be updated with our latest software release (FM29 OS1.10). The Fisker team can perform this update automatically and over-the-air (OTA), but we request that you opt-in and schedule when you'd like us to initiate the installation. This will ensure you don't accidentally interrupt the update by driving your vehicle.

Schedule Your Installation Date

Click the button below to access our scheduler and book your installation date.

- Be sure to check the opt-in box, this will allow Fisker to initiate your software update remotely.
- If none of the provided dates work, select Unavailable, on the scheduler and we'll reach out with more options for you shortly.

Schedule Here

Prepare Your Vehicle for Installation

Before your installation date and time, please follow the steps below:

- Ensure your vehicle is in a location where it receives stable cell phone reception (not relying on Wi-Fi).
- Verify your vehicle's high voltage battery level is over 40%.
- Confirm the vehicle is not charging.

[For more information, view detailed software release notes here.](#)

Service Help If You Experience OTA Issues

If your software update is unsuccessful or you are facing other technical difficulties regarding your OTA software update, please click [here](#), and submit your contact details. Once we receive your information, a knowledgeable Fisker representative will contact you to assist as soon as possible.

Release Notes

OTA software updates include feature improvements, bug fixes, and performance enhancements to improve the functionality of your Fisker Ocean.

FM29 OS 1.09:

- Shorter time for multiple OTA updates
- California Mode consistent performance using the app
- Enhanced accuracy of state of charge (SOC) calculations
- Powertrain robustness improvements
- Other bug fixes and performance enhancements

FM29 OS 1.10 – Latest Update

- Enhancements to the motor control system to increase powertrain robustness. What this means for you is improved safety, responsiveness, and overall performance of your Fisker Ocean.
- Bug fixes and system improvements to reduce 12V battery consumption when parked
- Enhanced in-cabin climate controls to create a more comfortable experience for you and your passengers when encountering warmer weather
- Drive control enhancements to increase vehicle responsiveness and feel when approaching new terrain
- Improved brake pedal responsiveness to reduce any incidental feedback and vibration
- Other bug fixes and performance enhancements

Due to its size, FM29 OS 1.10 has been bundled into two separate software downloads (FM29 OS 1.10 part 1 and FM29 OS 1.10 part 2), requiring two separate installations. Part 2 will be available the day after the release of part 1. Each part will follow the same installation steps:

- When your vehicle is ready to install your update, you will receive a notification on the Central Touchscreen to begin the installation process. You can also activate the installation process at the Software tab in the Settings menu of the Central Touchscreen.
- Ensure your vehicle's battery level is over 40% and it's not connected to a charger.
- Tap "Accept" and then "Start Installation" and follow the instructions that appear on the Central Touchscreen.
- Driver and all passengers must roll up all windows and exit the vehicle during an OTA update. Do not leave any children or pets inside the vehicle.
- Close and lock all doors.
- After 5 minutes, your installation will begin.
Do not enter the vehicle and/or tap the brake pedal for 45 minutes after your installation has started.
- After 45 minutes, unlock and press the brake pedal to wake up your vehicle, then step out of the vehicle and perform one lock/unlock cycle.
- Your vehicle will now be ready to drive.

How do I know it was successful?

- Your Central Touchscreen will send a notification that the update was successful for 10 minutes.
- We will also monitor your OTA from our end and will contact you if it was not successful.

NOTE:

- Ahead of the FM29 OS 1.09 software update, we are sending an additional software component that does not require any action on your part.
- The software version and release notes displayed in your Central Touchscreen will not change. This is a bug and will be fixed in a future OTA update.

Troubleshooting:

- You may find that your install progress screen on the Central Touchscreen is stuck at 99% for over 45 minutes. If you encounter this, or any lagging, error messages, or other unusual behavior with your Central Touchscreen, reset the infotainment system by pressing and holding the two inner steering wheel buttons until the Central Touchscreen turns black. Note: Rebooting the infotainment system will not sign out of any apps or delete any saved information.
- Do not leave objects on your vehicle seats as this may trigger occupancy sensors and block installation.
- Do not enter the vehicle and/or tap the brake pedal for 45 minutes after your installation has started. Interrupting a software installation could cause your vehicle to lose proper functionality. Contact a Fisker Rådgiver at support@fiskerinc.com or +1-844-FISKER1 if you have any questions or concerns.