



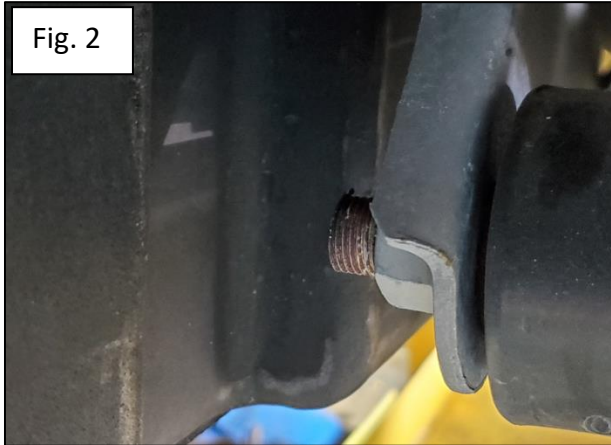
Suspension Bolt Contacting Gray Tank

Bulletin Type:	TSB	Publication Date:	November 2023
Bulletin #(s):	23-127	Make(s):	Jayco - Entegra
Job Code(s):	9803597	Model(s):	Swift (20T)/Swift LI (20TL) Ethos (20T)/Ethos LI (20TL)
Flat Rate(s):	9803597A .10 HR – Inspection Only of Suspension Bolt 9803597B .25 HR – Inspect and Cutting Suspension Bolt	Model Year(s):	2022-2024

Incident:	Suspension bolt contacting the Gray Tank
Affected Units:	2022-2024 Jayco Swift 20T)/Swift LI (20TL); Entegra Coach Ethos (20T)/Ethos LI (20TL)
Parts List:	N/A
Misc. Tools & Supplies:	Reciprocating Saw with Metal Blade

Suspension Bolt Contacting Gray Tank Inspection

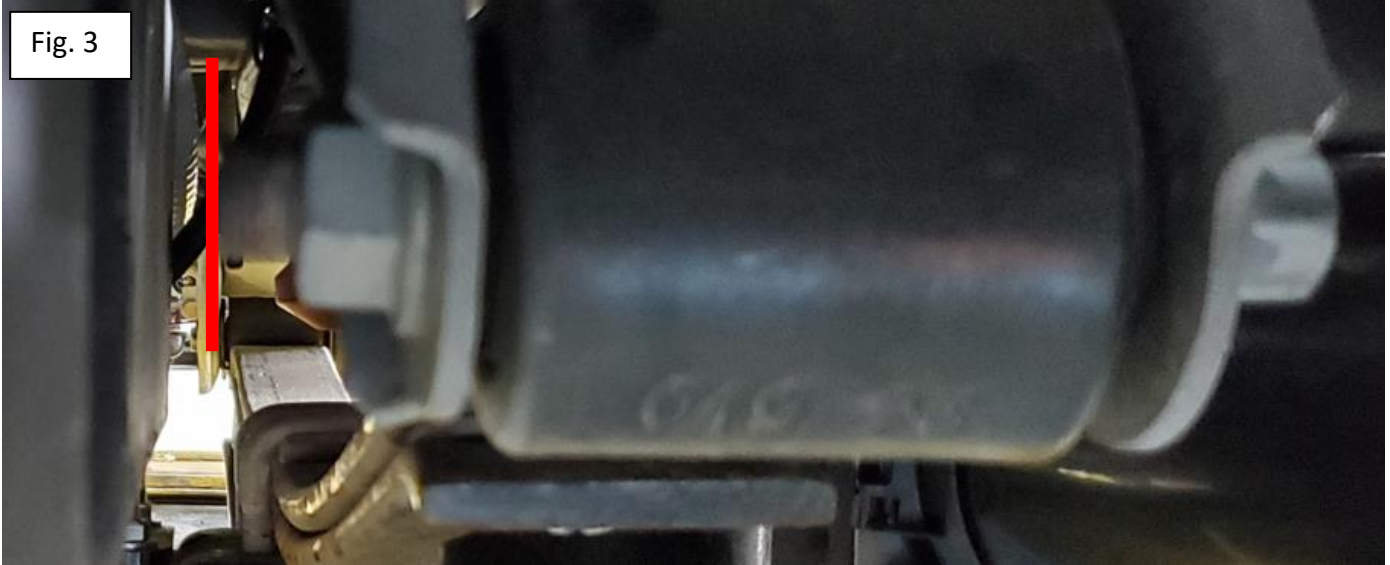
- Before completing the repair instructions below, verify the passenger rear suspension bolt is making contact with the gray tank.
- If the rear suspension bolt is making contact (Figure 1), proceed to the repair instructions to cut off the end of the bolt. Note: If the tank is damaged to point of leaking, contact Jayco Service.
- If the rear suspension bolt is NOT making contact (Figure 2), no further action is required and submit the claim for the inspection time.



Suspension Bolt Contacting Gray Tank Instructions

1. Using a reciprocating saw, cut the end of the suspension bolt off to create clearance between the tank and the end of the bolt. (Red line in Figure 3)
 - a. NOTE: The bolt should be cut with approximately 3-5 bolt threads exposed from the nut.

Fig. 3



Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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