START-UP BATTERY DRAIN CONDITION - UNAPPROVED ACCESSORIES

Customer Voice:

Startup battery keeps draining / Vehicle will not start

Technical Description:

Installed accessories or devices that are not approved by JLR can have unintended side effects on the vehicle.

<u>Status:</u>

Vehicles experiencing a start-up battery drain condition must be inspected for any unapproved accessories or devices that have been installed to the vehicle.

If it is determined that any unapproved accessories or devices have been installed to the vehicle, which have resulted in the start-up battery drain condition present, then refer the customer to the following section within the owner's handbook, which details the below information: 'What is not covered by the manufacturer's warranty terms?'

'Failure of a non-approved part and/or the failure or misuse of a product or accessory not recommended by Jaguar Land Rover. Additionally, any consequential damage caused by the fitment or use of such parts, products, or accessories will not be covered by the Jaguar Land Rover vehicle or parts warranties.'

CUSTOMER LOVE UNITY INTEGRITY GROWTH IMPACT

Range Rover

- 22-24MY New Range Rover
- 23-24MY New Range Rover
- Sport
- 17-22 MY Range Rover
- 17-23 MY Range Rover Sport
- 17-24MY Evoque
- 18-24MY Velar

Defender

- 20–24MY Defender
- 17-19MY XJ
 17-24MY F-Type
 18-24MY E-PACE

• 17-24MY XF

• 17-20MY XE

Discoverv

Jaguar

17-24MY Discovery

• 19-24MY I-PACE

17-24MY F-PACE

17-24MY Discovery Sport

	Vehicle Warranties
Damage Caused by Improper Maintenance Damage caused by failure to maintain the whick, improperly maintaining the vehick, or using the wome factor to the Owner's Handbook is not oxyvend. Refer to the Owner's Handbook for correct faile devia, and the Maintrancion Schedule in this handbook for proper ways to maintain your whick.	 Normal noises or vibration. Your vehicle is a mechanical device, and all mechanical devices make some sout of noise and/or whrafum. There noises and vehicle, and JLRMA recognizes there noises and oriental and characheristic of the product. Normal noise and/or vehicle, as well as devicentation
Examples are:	caused by normal wear and tear, each as determined by JLRNA or its representative, are not covered by our New Vehicle Limited Warranty.
Oil changes	
Engine tune-up	
Wiper blades	Extra-Warranty Adjustment
· Oils, lubricants and other fluids	Sometimes JLRNA may offer a special
Oil / air filters	adjustment program to pay all or part of the cost of certain repairs brycod the terms of the warranty. Dock with your Jaguar retainin or call 1:400-4 JAGUAR (1:400-462-4827) to determine whether any adjustment program is applicable to your vehicle. Please have available the following information:
Brake linings / pads	
Cleaning and polishing	
Other Items and Conditions not Covered by This Warranty	
 Parts and accessories on your vehicle that are not JRLNA-approved 	The model and the model year of your
 Vehicles reported as follows: dismantled, fire, flood, junk, rebuilt, reconstructed, sahaped or totaled. 	 Jaguar vehicle The Vehicle Identification Number (VW) – located on a plate at the bottom left corner of the windshield; also shown on your
 Service adjustments, alignments and wear parts after one (1) year or 12,500 miles, 	vehicle's registration and insurance cards
whichever occurs first.	JLRNA reserves the right to make modifications in which manufactured and/or sold by them
 Plait color matching. JL RNA reserves the right to determine whether painting the repained or replaced panel to match the original finish is practical. JL RNA will not under any circularances pay for painting the entire car solely for paint color matchine. 	in vehicles manufactured and/or sold by them at any time vehiclost incurring any obligation for make the same or sionlar modifications in vehicles previously manufactured and/or sold by them.

SSM76097 SSM 76098 available on TOPIx