

UPDATE PRIOR SALE N819 – BATTERY HEATER COOLANT HOSE

UPDATE PRIOR TO SALE N819 – BATTERY HEATER COOLANT HOSE

| | |
|-----------------|---|
| AFFECTED MODELS | 23MY Range Rover PHEV and Range Rover Sport PHEV |
| VOLUME AFFECTED | US 17 |
| REPAIR | A concern has been identified on certain vehicles where the battery heater coolant hoses may have been incorrectly installed. Affected vehicles initially require an inspection of the hose and reinstall hoses in correct position if failed. If there are damage to the coolant hoses, the vehicle will need to be held pending repair. |
| REPAIR TIME | 0.9 -1.8 hrs + DIDO |
| CAMPAIGN LAUNCH | Inspection bulletin launched August 31st, 2023 Hose damage repair bulletin launched on October 13th, 2023 |
| Notes | Please use the warranty portal to identify affected vehicles which must not be delivered until the inspection/repair has been completed. 3 VINs were sold with this UPS open. Retailers advised by CSMM's to bring these vehicles back. |