



SIB 61 03 23

SERVICE ACTION: S 1000 XR Software Update

2023-11-28

This Service Information Bulletin replaces SIB 00 03 23 **dated Nov 1, 2023.**

What's New (Specific text highlighted):

- Model added
- Procedure updated
- Claim information (Defect code and Labor operations) was added

MODEL

Model	Model Code	Model Description
K69	0E43	S 1000 XR

The affected vehicles have been marked with campaign number **0061560000** in AIR.

In order to determine if a specific motorcycle is affected by this campaign it will be necessary to verify the vehicle VIN in AIR (Aftersales Information Research). Based on the response of the system, either proceed with the repair or take no further action. Please note, open campaigns or vehicle stops may not appear in DCS Warranty Vehicle Inquiry or sales systems until 24-72 hours after they are announced, therefore AIR is always the recommended method for determining open campaigns and vehicle stops.

SITUATION

After close inspection it has been found that DYNAMIC PRO riding mode cannot be selected with the MODE button, even though it was enabled in the main menu. It is also not possible to configure the DYNAMIC Pro riding mode.

PROCEDURE

For vehicles that have not yet been delivered, the service action must be completed before vehicle handover. If the service action cannot be completed due to software not released yet, the service action then must be performed during the next possible workshop visit when parts become available. In such instances, it is essential to inform the customer of the situation.

In all instances in which the vehicles have already been handed over to customers, the customers must be made aware of the situation described above and asked to have the Technical Campaign carried out.

The drive mode will be available again with the I level K001-23-11-510 or newer.

The corresponding software (I-Level K001-23-11-510) will be available with ISTA version 4.45.1x or later. ISTA version 4.45.1x is planned to be released in December 2023.

CLAIM INFORMATION

Please submit claims via the normal claim process using the information below:

Defect code

00 61 56 00 00	Update Software
----------------	-----------------

Labor Operation

00 60 426	Update software	5 FRU
-----------	-----------------	-------

Copyright ©2023 MOTORRAD USA, a division of BMW of North America, LLC. All Rights Reserved

+00 60 926	Update software	4 FRU
------------	-----------------	-------

FRUs includes all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks.

Labor operation code 00 60 426 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation instead.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Contact the BMW Technical Support Group via TSARA
Warranty inquiries	Submit an IDS ticket to the Warranty Department
Parts inquiries	Submit an IDS ticket to the Motorrad Parts Department

Supporting Materials

[picture_as_pdf 61 03 23 S 1000 XR Software Update.pdf](#)

