

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b>  A/T WARNING LIGHT FLASHING AT PDI WITHOUT ANY DTCs	<b>Service Alert No.:</b> SA-071/23
	<b>Last Issued :</b> 11/14/2023

## BULLETIN NOTES

This bulletin supersedes the previously issued Service Alert(s) listed below.

<b>Previous SAs:</b>	<b>Date(s) Issued:</b>
SA-071/23	10/25/23

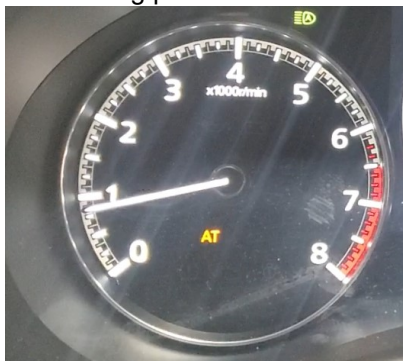
## APPLICABLE MODEL(S)/VINS

2024 CX-30

2024 Mazda 3 (Mexico built)

## DESCRIPTION

The A/T (Automatic Transmission) warning light is flashing in the instrument cluster at new car delivery, without any DTCs being present.



Vehicles having this concern should be repaired using the following repair procedure prior to delivery to the customer.

## REPAIR PROCEDURE

The TCM may still be in Factory Mode causing the A/T warning light to flash continuously. To take the TCM out of Factory Mode, turn the IG OFF -> IG ON -> IG OFF approximately 120 times at a steady pace to clear the warning light.

## WARRANTY INFORMATION

### NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.

Page 1 of 2

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	62
Damage Code	8Z
Part Number Main Cause	5555-NT-EAT
Quantity	0
Operation Number / Labor Hours:	K0001XDX / 0.4

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