



Technical Service Bulletin

91 Noises from front door loudspeaker (frame)

91 23 48 2068839/2 November 16, 2023. Supersedes Technical Service Bulletin Group 91 number 22-55 dated December 7, 2022 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8	2019 – 2025	All	Not Applicable
SQ8, and RS Q8	2020 – 2025		

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add model years) Revised <i>Service, Required Parts and Tools</i> (Change thread-locking fluid)
1	12/07/22	Initial publication

Customer states:

- Rattling, clattering or droning noises from front door.

Workshop findings:

- The mounting frame for the bass loudspeaker causes noises, including when driving on rough roads. Some of the securing bolts have come loose.

Technical Background

When the vehicle is in operation, temperature influences and vibrations from music can cause a loss of torque at the securing bolts of the mounting frame for the front door loudspeakers.

Production Solution

Not applicable.

Service

1. Loose bolts must be checked for damage and replaced if damage is identified.

The bolts must be refitted with medium-strength thread-locking fluid (Loctite® 242® or equivalent) and tightened to the specified torque according to: *Elsa>>Repair manual>>Electrical System>>Communication>>91 Communication>>Sound System>> Left Front Bass Speaker -R21-/Right Front Bass Speaker -R23-, Removing and Installing.*



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Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9140		
Damage Code:	0018		
Labor Operations:	Front loudspeaker remove+reinstall	9140 1950	See SRT with associated operations
	OR		
	Front loudspeakers remove+reinstall	9140 2050	See SRT with associated operations
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2068839/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA



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Loctite® 242® or equivalent		Shop Supply
Medium-strength thread-locking fluid		
This product is available from the Top Service Supplies and Touch Up Paint estore.		

Additional Information

All parts and service references provided in this TSB (**2068839**) are subject to change and/or removal.

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