# Technical Service Bulletin

Mazda North American Operations Irvine, CA 92618-2922



Subject:

WRINKLES ON LEATHER FRONT SEAT CUSHION TRIM

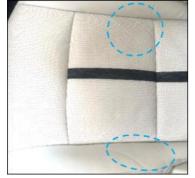
Bulletin No.: 09-043/23

Last Issued : 11/30/2023

## BULLETIN NOTES APPLICABLE MODEL(S)/VINS 2024 CX-90 (with leather seats)

## DESCRIPTION

Some customers may complain about wrinkles on leather seat cushion trim surface.



Customers having this concern should have their vehicle repaired using the following repair procedure.

## **REPAIR PROCEDURE**

1. Verify the customer concern.

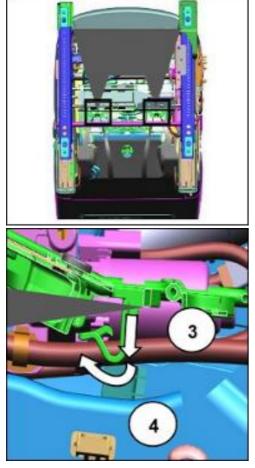
2. Replace the front seat cushion trim with a new one and if necessary, iron the installed new seat cushion trim to remove the wrinkles.

a. Remove the front seat (DRIVER-SIDE FRONT SEAT REMOVAL/INSTALLATION) or (PASSENGER-SIDE FRONT SEAT REMOVAL/INSTALLATION).

b. Remove the front seat side cover (FRONT SEAT SIDE COVER REMOVAL/INSTALLATION).

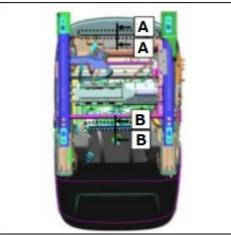
Page 1 of 10

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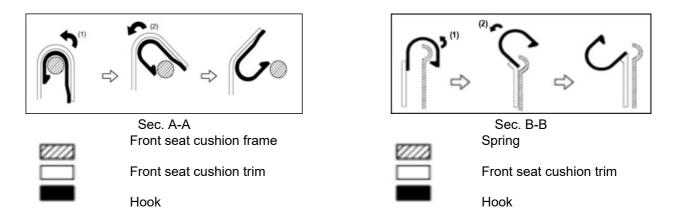


d. Remove the cushion trim hooks under the seat.

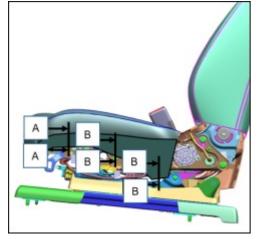


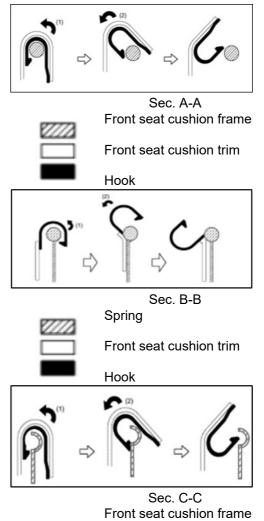
#### Page 2 of 10

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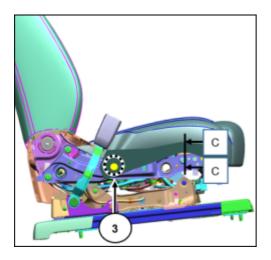
e. Free the front seat cushion trim from the cushion frame by uncoupling the side trim hooks and removing the fastener (3).



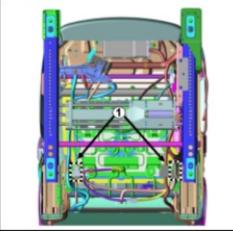


## Page 3 of 10

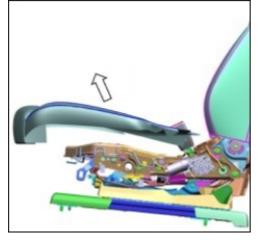
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f. Disconnect two electrical connectors (1).



g. Remove the cushion pad and the trim from the frame.



## Page 4 of 10

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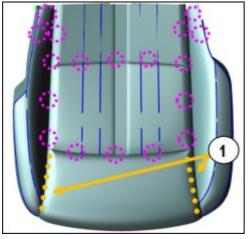
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Hook

Front seat cushion trim

h. Remove the C-rings pictured below and detach the front cushion trim from the cushion pad.

CAUTION: When removing the cushion trim, be careful not to rip the interior velcro straps (1) off the cushion pad.



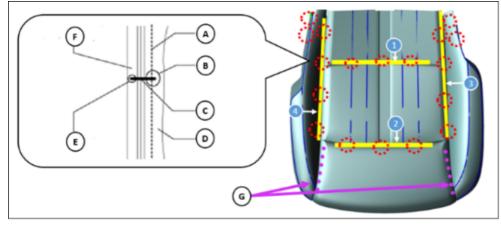


i. Install the new seat cushion trim in the reverse order of removal. **ATTENTION:** Check the notes below before starting the installation.

## IMPORTANT NOTES FOR FRONT SEAT CUSHION TRIM INSTALLATION

1) Adjust the front seat cushion trim to the cushion pad and clamp the C-rings in the order as shown in the picture (1 to 4).

NOTE: Press the trim's inner side against the pad's velcro straps to attach them well (marked as G).



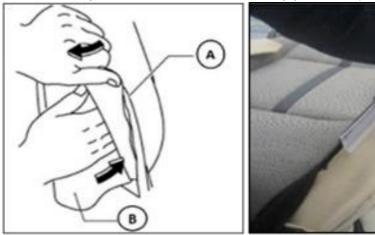
- A Wire
- B Hole for C-ring
- C C-ring
- D Front seat cushion pad
- E Hole for C-ring
- F Front seat cushion trim

#### Page 5 of 10

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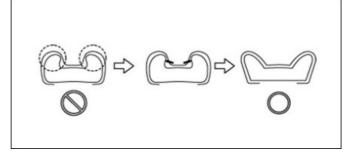
**TIP:** Keeping the same amount of tightening for all C-rings helps to prevent wrinkles on the trim. A hog ring plier may be useful for this procedure.

2) Pull the front seat cushion trim (A) out while pushing the cushion pad (B) in.



3) Adjust the front cushion trim to the cushion pad's shape by pushing the trim outwards.







• If the front seat cushion trim still has wrinkles, remove them as indicated below.

## Equipment:

- · Domestic steam iron
- Mist spray bottle
- Clean cloth

#### Page 6 of 10

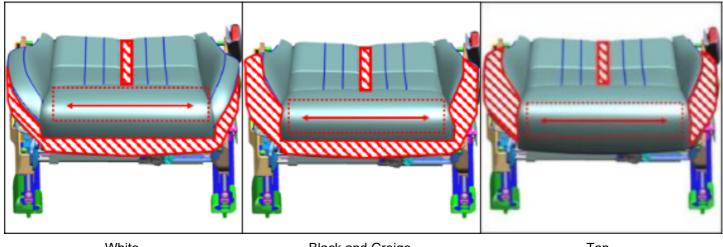
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#### Additional Information:

- The heatproof temperature for leather is around 212 degrees F (100 degrees C).
- Common domestic iron temperature setup:
- High: around 446 degrees F (230 degrees C)
- Medium: 320 degrees F (160 degrees C)
- Low: 248 degrees F (120 degrees C)
  - a. Heat the iron to 284 356 degrees F (140 180 degrees C).
  - b. Stretch the wrinkled point of seat surface by hand.
  - c. Spray water on the cloth with the spray bottle.
  - d. Wrap the bottom of the iron with the water-soaked cloth.
  - e. Run the iron with the cloth on the cushion trim's front side wrinkled area.

## NOTE:

- Always keep the cloth wet. Spray water on the cloth repeatedly before the cloth dries.
- DO NOT iron the seat bolster sides and the central belt-shaped design fraction as these parts are very sensitive to heat.
- The parts vulnerable to heat depend on the seat type.



White

Black and Greige

Tan

Low resistance to heat

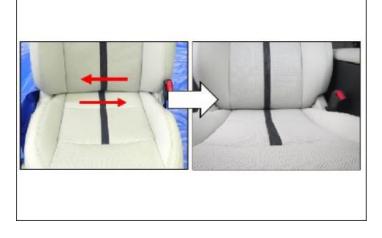
4) Using the cloth and the iron, remove the remaining wrinkles from the whole seat cushion trim, omitting the parts vulnerable to heat.

Page 7 of 10

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5) Align the belt-shaped design by pushing the seat back and the cushion trims.



6) After adjusting the trims' position, remove the wrinkles using the iron and the cloth.

3. Verify the repair.

4. Install the front seat side cover (FRONT SEAT SIDE COVER REMOVAL/INSTALLATION).

5 Install the front seat (DRIVER-SIDE FRONT SEAT REMOVAL/INSTALLATION) or (PASSENGER-SIDE FRONT SEAT REMOVAL/INSTALLATION).

Page 8 of 10

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## PARTS INFORMATION

Parts Number (Seat cushion trim)	Original Assembly Number	Description	Qty.	Notes
K629-88-111 02	KCNJ-57-100	TRIM(R), SEAT	1	BLACK, passenger seat
K629-88-161 02	KCNJ-57-150	TRIM(L), SEAT	1	BLACK, driver seat
K63H-88-111 27	KCNL-57-100	TRIM(R), SEAT	1	GREIGE, passenger seat
K63H-88-161 27	KCNL-57-150	TRIM(L), SEAT	1	GREIGE, driver seat
K63J-88-111 02	KCNN-57-100	TRIM(R), SEAT	1	BLACK, passenger seat
K63J-88-161 02	KCNN-57-150	TRIM(L), SEAT	1	BLACK, driver seat
K63K-88-111 39	KCNR-57-100	TRIM(R), SEAT	1	PURE WHITE, passenger seat
K63K-88-161 39	KCNR-57-150	TRIM(L), SEAT	1	PURE WHITE, driver seat
K63L-88-111 23	KCNT-57-100	TRIM(R), SEAT	1	TAN, passenger seat
K63L-88-161 23	KCNT-57-150	TRIM(L), SEAT	1	TAN, driver seat
KEWM-88-111 02	KEWM-57100	TRIM(R), SEAT	1	BLACK, passenger seat
KEWM-88-161 02	KEWM-57150	TRIM(L), SEAT	1	BLACK, driver seat
KEWN-88-111 02	KEWN-57100	TRIM(R), SEAT	1	BLACK, passenger seat
KEWN-88-161 02	KEWN-57150	TRIM(L), SEAT	1	BLACK, driver seat
KEWR-88-111 39	KEWR-57100	TRIM(R), SEAT	1	PURE WHITE, passenger seat
KEWR-88-161 39	KEWR-57150	TRIM(L), SEAT	1	PURE WHITE, driver seat
KEWS-88-111 39	KEWS-57100	TRIM(R), SEAT	1	PURE WHITE, passenger seat
KEWS-88-161 39	KEWS-57150	TRIM(L), SEAT	1	PURE WHITE, driver seat
KEWV-88-111 23	KEWV-57100	TRIM(R), SEAT	1	TAN, passenger seat
KEWV-88-161 23	KEWV-57150	TRIM(L), SEAT	1	TAN, driver seat
KFAA-88-111 39	KFAA-57100	TRIM(R), SEAT	1	PURE WHITE, passenger seat
KFAA-88-161 39	KFAA-57150	TRIM(L), SEAT	1	PURE WHITE, driver seat
KPE7-88-111 39	KFAB-57100	TRIM(R), SEAT	1	PURE WHITE, passenger seat
KPE7-88-161 39	KFAB-57150	TRIM(L), SEAT	1	PURE WHITE, driver seat

Page 9 of 10

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## WARRANTY INFORMATION NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A		
Symptom Code	89		
Damage Code	9B		
Part Number Main Cause	****-88-111 or ****-88-161		
Quantity	1		
Operation Number / Labor Hours:	XXWDNARX / 1.2 Hr. (One side) XXWDNBRX / 2.1 Hr. (Both sides w/ power seat system) XXWDNCRX / 2.0 Hr. (Both sides w/out power seat system)		

Page 10 of 10

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