
The To: Parts Managers, Service Managers
From: Rick Cape – Project Manager, Remanufactured
Date: November 10, 2023
Subject: REMACK mDRIVE 3 Year Warranty Program
Bulletin: PSM23-M-NA-71
Region: ☒ U.S. ☒ CAN

REMACK[®]



Mack Trucks is excited to announce an additional year warranty program on **REMACK** AMT mDRIVE Complete Transmissions. This **extended warranty of 3 years or 350,000 miles** on the transmission will be applicable when dealer installed, required parts are installed and is registered via eService. Genuine Mack Clutch warranty will remain with the standard warranty of 1 year or Unlimited Mileage.

This program is designed to drive business into your dealership with the best mDRIVE warranty in the market.

The program is limited to the part numbers and models below, which represents over 90% of the current rolling population.

AMT

Part Number	Model
85020580	TmD12AD (AT2612D)
85020581	TmD12AO (ATO2612D)
85020880	TmD12AFD (AT2612F) STD
85020878	TmD12AFO (ATO2612F) STD
85022581	TmD12AFO (ATO2612F) STD w/ HD Wide Brg.

Important Requirements

- All required parts below must be installed at time of repair event. If this requirement is not met, the coverage is void.
 - Genuine Mack Transmission Fluid
 - Genuine Mack Clutch Kit or Clutch Pressure Plate and Disc

Clutch Kits	Pressure Plate	Disc	
Part Number	Part Number	Part Number	Application
85002560 or 24670819	Use Kit	Use Kit	11/13L AMT-C/D Pre-2017
24670889	24157502	24164452	11L AMT-F (2017 - Current)
85022359 or 24674761	24157502	23441664	13L AMT - F

- Registration must be submitted within 60 days of the Repair Order close date.
- Submit via eService with the completed [Warranty Registration Form](#) and Repair Order
- See Registration Form for full details, limitations and exculsions.

This announcement and the program registration form can be located on the Trucks Dealer Portal under REMACK.

Contact Information

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