

INTEROFFICE MEMORANDUM

Original Publication Date: October 26, 2023

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service SupportCUSTOMER SUPPORT PROGRAM 23TE08 *(Interim Notice)*Certain 2016–2022 Model Year Tacoma
Coverage for Paint Peeling on Door Frames + Front Inner Fenders

Specific information for Region support is provided below.

Condition

Toyota has received some reports of paint peeling along the exterior door window frames and front inner fenders under the hood on certain Tacoma vehicles with 040 Super White paint color.

Although the vehicle paint is covered by Toyota's New Vehicle Limited Warranty for three years, or 36,000 miles (whichever comes first), we at Toyota care about the customers' ownership experience. Toyota is providing coverage for repairs related to the condition described above.

The following information is provided to inform you and your staff of the program notification schedule and your degree of involvement.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on October 26, 2023.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.