Bulletin No.: PIC6520A
Published date: 10/23/2023

Preliminary Information

PIC6520A Loud Engine Noise in Cabin at 1200-2500 RPM

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	XT4	2024	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IVD
Condition	Loud noise inside cabin at 1200-2500 RPMs. Condition typically only occurs during one drive cycle and does not repeat on the next drive cycle if vehicle has gone through an extended sleep cycle. If customer shuts vehicle off and back on quickly without letting vehicle systems to fully sleep the issue could occur on the following drive cycle.
Cause	Active noise cancellation microphone is projecting engine noise into the cabin.

Correction:

Dealers are to reprogram the VCU/Radio per Service Information instructions.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2889898 *	Reprogram VCU/Radio	0.3 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	10/17/2023 - Created on.



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