



# Preliminary Information

## PIT6043A Unwanted Low Drumming Or Boom Noise Heard Through Speakers

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Trax	2024	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Conditions	Some customers may notice a low drumming or booming noise through the speakers.
Cause	The noise is caused by the ANC system. The noise can best be heard with engine RPM between 1500 and 2000 RPM under a steady load, such as when cruising.

Correction:

The technician should manually put the vehicle in a gear and allow the RPMs to remain close to 1800 RPM.

The technician can also remove the A11 radio fuse to determine if the noise is no longer present. If when removing the A11 radio fuse and the noise is still present, please follow normal SI diagnostics.

Do not replace parts. Engineering is working on a tuning calibration to eliminate the noise.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3487908	Verify unwanted booming or vibration noise from speakers	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	07/27/2023 - Created On. 10/17/2023 - Update title, concern, cause and correction box.



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