



## Preliminary Information

### PIT6073 Front Heated Seat Switch Indicator Lights Inoperative When Heated Seats Are Turned On And Operate

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado All	2023	All	All	All	All
GMC	Sierra All	2023	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	CJ2- Auto HVAC
Condition	Some customers may comment that when the front heated seats are turned on, the heated seats work normally, but the "ON" indicators in the heated seat switch are inoperative. Because the heated seat switch indicators are inoperative, a customer may also think that the front heated seats are inoperative, but the heated seats will still operate.
Cause	The cause of this concern, could be an issue with the A26 Front HVAC Control Interface.

Correction:

At this time, do not replace the A26 Front HVAC Control Interface due to the fact that current stock will have the same issue.

Engineering is working on procuring updated A26 Front HVAC Control Interface assemblies and when they are available, this PI will be updated.

The front heated seats will still operate when turned on and just the switch indicators will be inoperative.

Please explain to the customer that when the vehicle is first started the heated seats will be off.

After the vehicle is running, the first press of the heated seat switch will be the "High" setting, second press will be "Medium", third press will be "Low" and the forth press will be "Off".

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1488598*	Heated Seat Functional Check	0.2 Hrs
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	Created on 10/11/2023

