



# Preliminary Information

## PIC6509B Eyebolt Covers Not Retaining - Missing or Eyebolt Missing at PDI

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Encore GX	2024	All	All	All	All
Buick	Envista	2024	All	All	All	All
Chevrolet	Trailblazer	2024	All	All	All	All
Chevrolet	Trax	2024	All	All	All	All

Involved Region or Country	North America
Condition	Customer or dealer will notice the tow eyebolt cover(s) may be loose or missing and/or the eyebolt is missing.

### Correction:

The dealer should check this at PDI.

If the cover is missing first check the glovebox, if not there or if found damaged replace the cover.

If loose, then reattach the cover following installation instruction in SI per vehicle.

If the eyebolt is missing, check the right-side rear bin stowage area just inside the liftgate opening, if not found replace and stow in the foam holder under the cargo floor.

### Warranty Information

**For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.**

**\* Important: Please submit labor code as normal transportation claim type ZTPT**

Labor Operation	Description	Labor Time
1011700*	Front Bumper Fascia Tow Eye Access Hole Cover Replacement	0.1 Hr.
1011710*	Rear Bumper Fascia Tow Eye Access Cover Replacement includes painting	0.5 Hr.
1086748*	Front/Rear Bumper Fascia Tow Eyebolt Replacement	0.1 Hr.

### Version History

Version	3
Modified	06/21/2023 - Created on. 07/10/2023 - Updated to add possible location of missing part(s). 10/09/2023 - Updated models, subject, correction.



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