



Technical Service Bulletin

96 High beam assist or traffic sign detection limited, DTC C12B3FD may be stored in the DAS control module

69 23 01 2059201/7 November 15, 2023. Supersedes Technical Service Bulletin Group 96 number 23-85 dated April 13, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, and S3	2016 – 2020	All	Not Applicable
A3 e-tron Sportback	2016 – 2018		
A3 Cabriolet	2016 – 2019		
RS 3	2017 – 2020		
A6, A7, A8, and Q8	2019 – 2025		
e-tron quattro	2019 2021 – 2025		
A6 allroad, S6, S7, S8, Q7, SQ7, SQ8, and RS Q8	2020 – 2025		
A8 e quattro	2020 – 2021		
RS 6 Avant, and RS 7	2021 – 2025		
A7 e quattro	2021 – 2022		
e-tron Sportback quattro, e-tron GT, and RS e-tron GT	2022 – 2025		

Condition

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised header (Added MY 2025)
6	04/13/2023	Revised header (Added MY 2024)
5	04/14/2022	Revised header (Added MY 2023)

Customer states:



Technical Service Bulletin

The following messages appear in the instrument cluster, mostly right after the vehicle is started:

- “High beam assist currently not available. Camera view restricted because of environmental factors.”

And/Or

- “Traffic sign detection: currently not available. Camera view restricted because of environmental factors.”

Workshop findings:

- For A3, a DTC may not be stored.

For all other vehicles, the following DTC may be stored in the front camera for the driver assist systems control module, J1121 (address word 00A5):

- **DTC C12B3FD** (front camera for driver assist systems - temporary view restriction) with symptom code 221284

Technical Background

If the front camera recognizes a visibility restriction for more than 77 seconds, the DTC C12B3FD with symptom code 221284 is logged, except for in A3 vehicles, where no DTC is stored, and a message appears in the instrument cluster.

As soon as visibility is restored, the message disappears and the systems are available again. The DTC becomes sporadic.

For the unobstructed visibility of the camera, a heating element is installed under the cover of the front camera. The heating element is activated after engine start at low temperatures or when restricted visibility is detected or the danger of fogging up the glass exists.

Production Solution

Not applicable.

Service

1. Explain to the customer how the camera heating works.



Technical Service Bulletin

2. Ask the customers to inspect the viewing area of the front camera the next time the message appears.

The viewing area of the front camera can be fogged up both on the inside and/or on the outside (Figures 1 - 2).

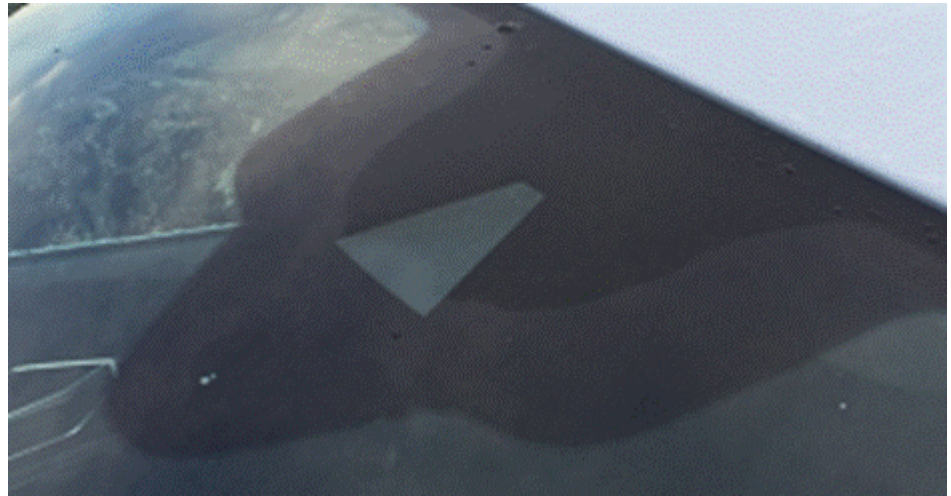


Figure 1. Viewing area fogged up from outside.

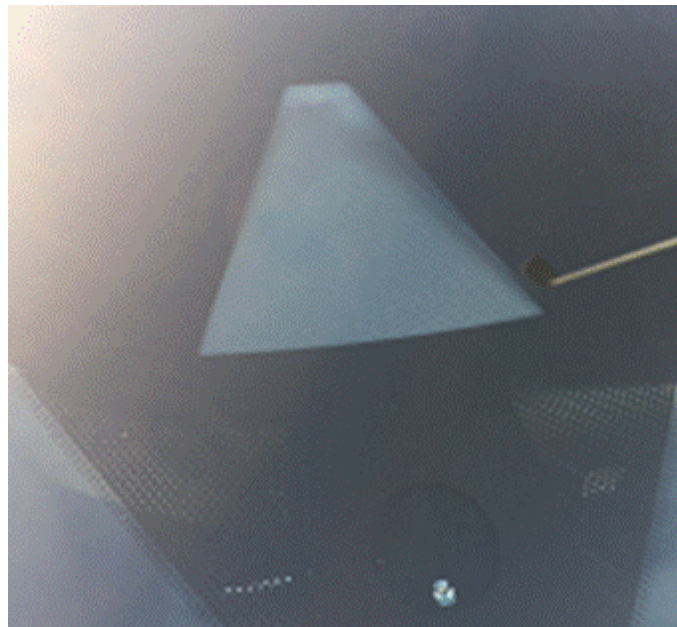


Figure 2. Viewing area fogged up from inside.

3. The customer cannot see this from the interior of the vehicle. Often it is enough to switch on the wiper system to fix the concern.
4. If the front camera is fogged up from the inside regularly, it can help to remove its lens hood in order to clean and dry the viewing area of the camera.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles.
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Technical Service Bulletin

	<ul style="list-style-type: none">• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9638		
Damage Code:	0010		
Labor Operations:	Remove and install camera for assistance systems (lens hood)	9638 1999	20 TU
	Clean and dry windscreen	6410 2999	10 TU
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 25 TU)
	Road test prior to the service procedure	0121 0002	0 TU
	Road test after the service procedure	0121 0004	0 TU
Claim Comment:	As per TSB 2059201/7		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2059201**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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