

**On-car analysis list from November 29th, 2023
please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Atlas, Atlas Cross Sport	23	All	All	Exhaust/Heat shield noise	Customer states rattle from below the vehicle (Untouched vehicle)
	Atlas, Cross Sport	24	All	All	MIL-on P0442	Customer states Mill-on, P0442 stored in ECM memory (leak must be from fuel cap area) (Untouched vehicles)
	Tiguan	22-23	All	All	MIL-on P0442	Customer states MIL-on, P0442 stored in ECM memory (Untouched vehicles)
Chassis	Tiguan	21-23	All	All	Driveshaft Noise	Customer states noise while driving (Noise must be from the driveshaft area) (Untouched vehicle)
Electric	Tiguan	22-20	All	All	Seat Fault B201000, B135354 and/or B135454	Customer states seat memory is inoperative (Must have B201000, B135354 and/or B135454 in address 36) (Untouched vehicle)
	ID.4	23	All	All	Driver Seat Noise	Customer states driver's seat creaking or squeaking while driving or when getting in and out of vehicle (Untouched vehicles)
	Atlas, Cross Sport, Jetta, Taos, Tiguan	22-23	All	All	Key Battery	Customer states key FOB lock/unlock functions do not work via button press (not KESSY). (Must have B147918 and/or B147A18 in Address 09)
	ID.4	23	All	All	Seat Fault B135554	Customer states seat memory is inoperative (Must have B135554 in address 36) (Untouched vehicle)
	Tiguan	22-23	All	All	Seat Belt	Customer states seat belt won't retract