INTERACTIVE NETWORK

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Sent on	11	10	2023	**Expires on**	01	28	2024	
From	Brad Ortloff, Manager of Auto Campaigns and Recalls							
Subject	EXPANSION-Product Update: 2022-2023 MDX PGM-FI Software Update							

DATE: November 10, 2023

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **EXPANSION-**Product Update: 2022-2023 MDX PGM-FI Software Update

Today, November 10, 2023, Acura is announcing a **product update** for certain 2022-2023 MDX vehicles to update the PGM-FI software that may affect the idle stop operation under certain conditions. **Perform an iN VIN status inquiry to determine which units in your inventory are affected.**

BACKGROUND

Under certain circumstances, after coming to a stop and the idle stop feature engages, the vehicle may not automatically restart. Typically, the client can immediately restart the vehicle by selecting Park and pushing the ENGINE START/STOP button.

REPAIR

Update the PGM-FI software.

PARTS

The software is available at launch.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service Bulletin 23-001, *Product Update: 2016-23 MDX PGM-FI Idle Stop Software Update* has posted to the Service Information System (SIS) as of November 10, 2023. It includes software, repair, and warranty information related to these campaigns.

CLIENT NOTIFICATION

Acura expects to complete client notifications by early January 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.