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<b>Sent on</b>	11	10	2023	<b>Expires on</b>	01	28	2024
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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	EXPANSION-Product Update: 2018-2023 Odyssey PGM-FI Software Update
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DATE: November 10, 2023

TO: All Honda Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **EXPANSION**-Product Update: 2018-2023 Odyssey PGM-FI Software Update

Today, November 10, 2023, Honda is announcing a **product update** for certain 2018-2023 Odyssey vehicles to update the PGM-FI software that may affect the idle stop operation under certain conditions. **Perform an iN VIN status inquiry to determine which units in your inventory are affected.**

**BACKGROUND**

Under certain circumstances, after coming to a stop and the idle stop feature engages, the vehicle may not automatically restart. Typically, the customer can immediately restart the vehicle by selecting Park and pushing the ENGINE START/STOP button.

**REPAIR**

Update the PGM-FI software.

**PARTS**

The software is available at launch.

**TOOLS**

There are no special tools needed for this campaign.

**SERVICE BULLETIN**

Service Bulletin 23-008, *Product Update: 2016-23 Multi-Model PGM-FI Idle Stop Software Update* has posted to the Service Information System (SIS) as of November 10, 2023. It includes software, repair, and warranty information related to these campaigns.

**CUSTOMER NOTIFICATION**

Honda expects to complete customer notifications by early January 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.