



Technical Service Bulletin

91 Remote park assist plus not working - myAudi app message "Connection to vehicle required"
91 23 44 2071986/1 November 6, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, and RS e-tron GT	2022 – 2024	All	Remote Park Assist plus
e-tron quattro, e-tron Sportback, and e-tron S	2023		
A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, S8, S8, Q7, SQ7, Q8, SQ8, and RS Q8	2023 – 2024		
Q8 e-tron quattro, Q8 Sportback e-tron, SQ8 e-tron quattro, and SQ8 Sportback e-tron	2024		

Condition

Customer states:

Remote-controlled parking (remote park assist plus) is not working. The following message appears in the myAudi app when activating remote park assist plus:

"Connection to vehicle required - please make sure you are near your vehicle to start the function".

However, the customer is already near the vehicle.

Workshop findings:

- No relevant DTCs are stored.



NOTICE

The event memory entry **"B187A00: Cancel parallel parking assist (symptom number 98341)"** has no influence with regard to this complaint.

Technical Background

A Software related issue in roof antenna control unit -JX3- may cause the remote park assist plus not to function.



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Production Solution

Not applicable.

Service

Please perform a terminal 30 reset of the vehicle by disconnecting the 12 Volt battery -A-.

The procedure is described in the instructions in ElsaPro.

Please keep the 12V battery disconnected for approximately 20 minutes.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9138		
Damage Code:	0040		
Labor Operations:	GFF	0150 0010	See SRT with associated operations
Diagnostic Time:	GFF	0150 0060	Time stated on the diagnostic protocol (Max 50 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2071986/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2071986**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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