

Service Category	Drivetrain		
		Market USA and	Toyota Supports
Section	Automatic Transmission/Transaxle	Mexico	Toyota Supports

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2022 - 2024	NX250, NX350		

Introduction

Some 2022 – 2024 model year NX 250 and NX 350 vehicles may exhibit a warning message on the Multi-information Display (MID) to apply the brakes when shifting out of Park into Drive or Reverse. The transmission floor shift assembly (SBW ECU) logic has been modified to reduce the possibility of this condition. Follow the Repair Procedure in this bulletin to reprogram the transmission floor shift assembly.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

PLANT	MODEL	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Tabara	NX 250		JTJ#DCAZ#R5015454
Tahara	NX 350		JTJ#GCEZ#R5006373
Kuuchu	NX 350	All	JTJ#GCEZ#P2009057
Kyushu			JTJ#GCEZ#N2008628
	NX 250		2T2#DCAZ#PC005617
TMMC	NX 250	2T2#DCEZ#PC003946	
	NX 350		2T2#GCEZ#PC029664

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Warranty Information

For USA Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
TC2301	Reprogram the Transmission Floor Shift Assembly (SBW ECU)	0.8	33550-#####*	8C	99

*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY (USA)

- This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 50,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

For Mexico Market

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
TC2301	Reprogram the Transmission Floor Shift Assembly (SBW ECU)	0.8	33550-#####*	8C	99

*Warranty claim MUST be submitted with the correct 10-digit OFP. Choose the correct OFP for the vehicle being repaired by searching for the parts in the Electronic Parts Catalog using the VIN filter.

APPLICABLE WARRANTY (MEXICO)

- This repair is covered under the Lexus Basic Warranty. This warranty is in effect for 48 months or 80,000 kilometers, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

For USA and Mexico Markets

PART N	UMBER	DADTNAME	QTY
PREVIOUS	NEW	PART NAME	
33550-78030	33550-78031		
33550-F6010		Floor Shift Assembly, Transmission	-
33550-F6011	33550-F6012		

NOTE

The transmission floor shift assembly should NOT be replaced as part of the Repair Procedure.

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream ADVI*		TSADVUNIT	
Techstream 2.0	ADE	TS2UNIT	1
Techstream Lite	ADE	TSLITEPDLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

*Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 2023.03.002.02 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787 (USA) or 01-55-50103041 (Mexico).
- Use Techstream or an approved J2534 interface to perform flash reprogramming updates. Visit <u>techinfo.toyota.com</u> for more information regarding J2534 reprogramming.

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Battery Diagnostic Tool*	DCA-8000P T	1

*Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335 (USA) or 01-800-504-5330 (Mexico).

Calibration Information

MODEL	FCU	CALIBRATION ID		
MODEL	ECU	PREVIOUS	NEW	
NX 250, NX 350	Gear Shift Control Module "A"	894EF7801000	<u>894EF7801300</u>	

Repair Procedure

1. Confirm the condition exists.

Does the vehicle exhibit a warning message on the MID to apply the brakes when shifting out of Park into Drive or Reverse?

- YES Continue to step 2.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Use GTS+ to confirm if the transmission floor shift assembly (SBW ECU) has been updated. Is the calibration ID listed in GTS+ the latest transmission floor shift assembly calibration?
 - **YES** This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
 - **NO** Continue to step 3.
- 3. Flash reprogram the transmission floor shift assembly.

NOTE

- The battery diagnostic tool MUST be used in Power Supply mode to maintain battery voltage at 13.0 13.5V while flash reprogramming the vehicle.
- For details on how to use the battery diagnostic tool, refer to the <u>DCA-8000 Instruction Manual</u> located at TIS Diagnostics Tools & Equipment Battery Diagnostics.

Follow the procedures outlined in <u>L-SB-0036-22</u> GTS+ ECU Flash Reprogramming With Security Signature and flash the transmission floor shift assembly with the NEW calibration file update.

4. Test-drive the vehicle to confirm normal vehicle operation and there are no DTCs present.