

2024 Crown Pre-Delivery Service (PDS)

Service Category General

Section Pre-Delivery Service

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2024	Crown	

Introduction

Pre-Delivery Service (PDS) is a critical step in satisfying our new car customers. Customer feedback indicates the following areas deserve special attention when performing PDS:

- Careful inspection for paint chips/scratches and body dents/dings.
- Proper operation of electrical accessories (including interior light, clock, and radio reset).
- Interior cleanliness.
- Proper function of mechanical systems.

Customer retention and proper maintenance of vehicles are and have always been a major focus for Toyota. To help remind customers that regular service is essential to the proper maintenance of the vehicle, dealers are required to install a service reminder sticker before delivery. By doing this, customers will be reminded to return to your dealership for service. Your current service reminder sticker may be used. (See PDS Check Sheet item 8 of “Final Inspection and Cleaning.”)

This bulletin contains the PDS procedures that apply specifically to 2024 model year Crown vehicles. A universal PDS [Check Sheet](#) that contains PDS steps that apply to all 2024 model year Toyota vehicles has been developed. To properly perform a complete PDS, you must complete all procedures contained in this TSB as well as the universal PDS [Check Sheet](#).

In addition, if the vehicle is stored for over 30 days, be sure to follow [Long-Term Vehicle Storage Guidelines](#).

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*If applicable.

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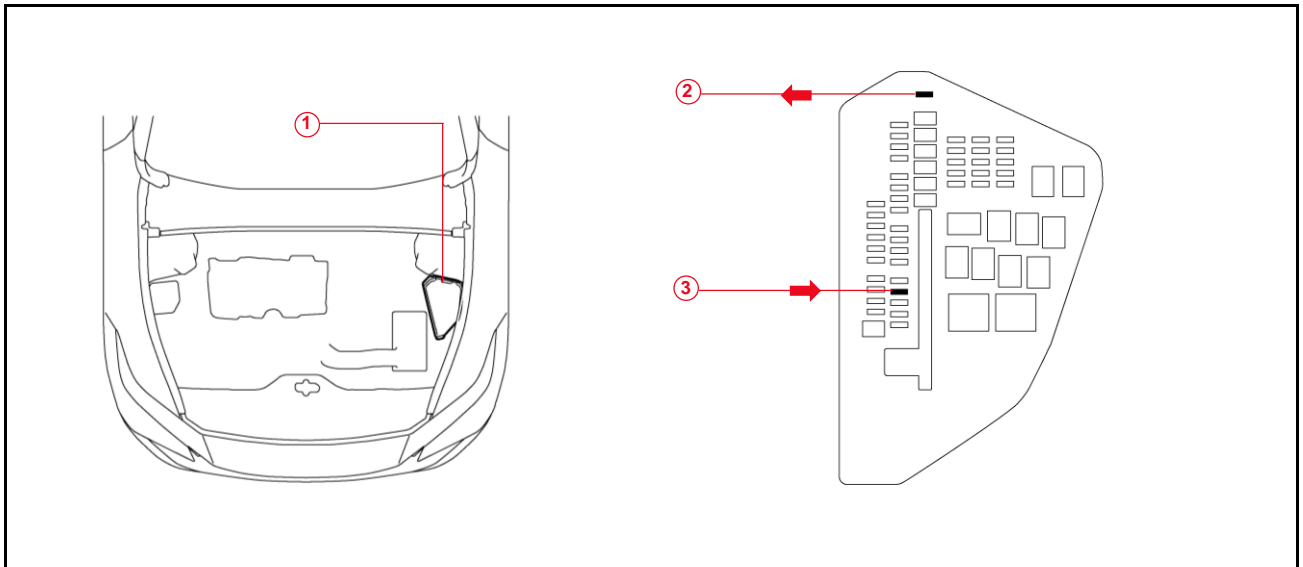
Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
001013	Pre-Delivery Service (PDS)	1.1	-	-	-

D/C Cut Fuse Installation

To minimize battery discharge, the D/C cut fuse (20A) has been removed and is stored in the engine compartment relay block. Install the D/C cut fuse (20A) and confirm ALL related Diagnostic Trouble Codes (DTCs) are cleared.

Figure 1.



1	Relay Block
2	Remove the D/C Cut Fuse (20A)
3	Install the D/C Cut Fuse (20A)

NOTE

- With the D/C cut fuse (20A) removed, if ANY DTCs are detected when the ignition is turned on during transportation, use Global Techstream Software (GTS+) to clear ALL DTCs AFTER ensuring that there are NO malfunctions.
- While the vehicle is stored at the dealership, disconnect the negative (-) battery terminal to prevent battery discharge. Refer to [T-SB-0024-23 Battery Maintenance During PDS](#) for battery maintenance information.

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Front License Plate and Mounting Bracket Installation

The front license plate mounting bracket and four self-tapping screws are loaded in the vehicle at the assembly plant.

NOTICE

- Do NOT drill holes through the lower grille or overtighten the self-tapping screws.
- Perform installation according to the included front license plate mounting bracket and license plate installation sheet.

1. Install the front license plate mounting bracket rib following the provided license plate mounting bracket and license plate installation sheet.
2. Install the long self-tapping screws through the slotted and round holes on front license plate mounting bracket and lower grille.
3. Insert license plate into the tabs on front license plate mounting bracket.
4. Align the holes on the license plate with the rounded holes of the front license plate mounting bracket.
5. Install the short self-tapping screws through the holes on the front license plate mounting bracket and license plate.

Front Emergency Towing Eyelet Removal and Hole Cover Installation

1. Remove the front emergency towing eyelets from the front bumper by turning them counterclockwise.

HINT

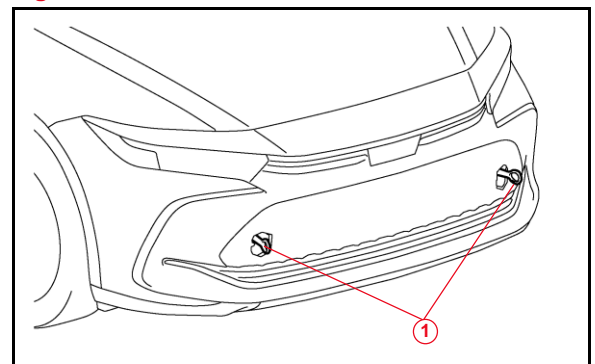
If it is difficult to loosen the emergency towing eyelets, use a steel bar.

2. Place one of the removed front emergency towing eyelets into the luggage tray in the luggage compartment.

HINT

Dispose of the other removed emergency towing eyelets.

Figure 2.



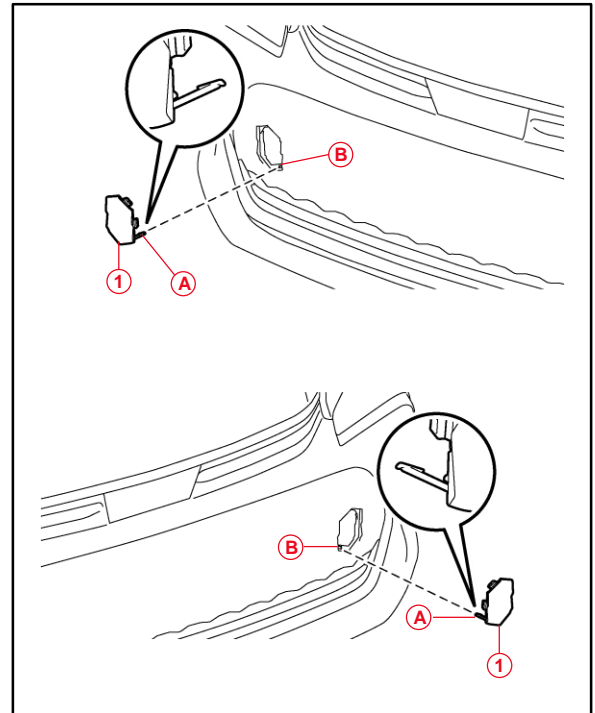
1	Front Emergency Towing Eyelets
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Front Emergency Towing Eyelet Removal and Hole Cover Installation (continued)

3. Install the front emergency towing eyelet hole covers, which are stored in the glove box, onto the front bumper.
 - A. Insert the arrow-shaped part of the emergency towing eyelet hole cover "A" into the eyelet hole "B" as shown.
 - B. Install the emergency towing eyelet hole cover to the hole of the bumper.

Figure 3.



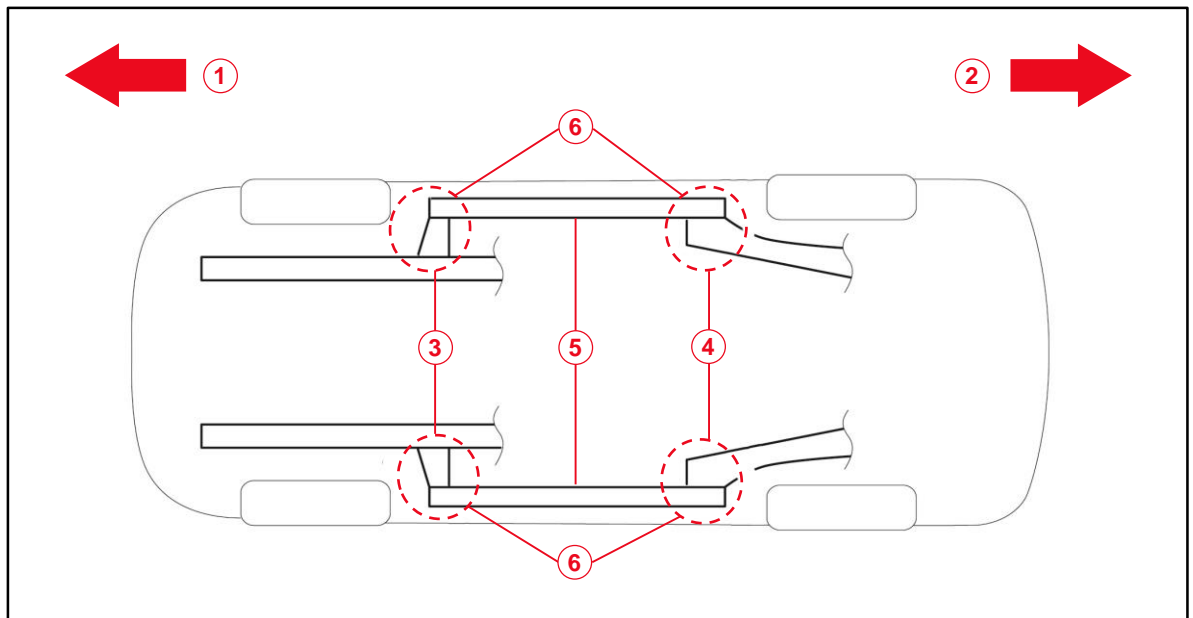
A	Arrow-shaped Part
B	Eyelet Hole
1	Front Emergency Towing Eyelet Hole Cover

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Installation of Rubber Body Plugs

1. Confirm the number of plugs in the glove box. If two plugs are present, perform substep 2A ONLY. If four plugs are present, perform substep 2A AND substep 2B.
2. Install plugs according to the following instructions by confirming the number of plugs in the glove box.
 - A. Install two plugs in the rear side member hole or rocker inner hole.
 - B. Install two plugs in the torque box hole or rocker inner hole.

Figure 4.



1	Front Side
2	Rear Side
3	Torque Box Hole or Rocker Inner Hole
4	Rear Side Member Hole or Rocker Inner Hole
5	Rocker Inner
6	Install Plug Here (if Applicable)

NOTICE

- The installation of these plugs is required to prevent rust.
- These plugs are stored in the glove box.
- The number of plugs may vary according to production locations in the same vehicle model.

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Tire Pressure Warning System (TPWS) Initialization

Refer to the applicable Repair Manual for the TPWS [initialization procedure](#). Note the spare tire does NOT have a TPWS sensor.

NOTE

To adjust the tire pressure correctly when the outside temperature is significantly colder than shop temperature, perform a Health Check using Global Techstream Software (GTS+) and select the compensation tire pressure checkbox. Compensation pressures will display on the Health Check results screen. Adjust the tire pressure when the tires are cold.

Seating Position Control ECU Initialization

Refer to the applicable Repair Manual for the seating position control ECU [initialization procedure](#) (procedure 2).

Head Unit System Reset

Prior to vehicle delivery, confirm that the welcome screen with language options appears on the head unit display when the ignition is switched to the ON position. There may be instances where the welcome screen with language options may not properly appear on the head unit display.

If the welcome screen showing language options is not displayed, complete the following steps:

1. Select the Settings option (gear icon).
2. Scroll down and select the Info & Security option.
3. The System Reset dialogue box will appear. Select Reset to confirm the resetting of the system.
4. Confirm that the welcome screen with language options is now displayed.

Dealer Contact Information for Call Dealer Head Unit Function

Refer to the *Navigation System Owner's Manual* to [add dealer contact information](#).

See section 2-8 *Settings and Registration – Vehicle Settings – Setting dealer information*.

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Navigation — Set Date & Time by GPS

Prior to vehicle delivery, it is necessary to turn the Set Date & Time by GPS setting to the ON position.

1. Turn the engine switch (power switch) to the ON position (ON mode).
2. Navigate the following menus in the head unit: *Settings – General – Date & Time – Set date & time by GPS.*
3. Ensure the Set Date & Time by GPS function is set to the ON position.