### **TECHNICAL INSTRUCTIONS**

**FOR** 

23TJ01

**Second Key Delivery Program** 

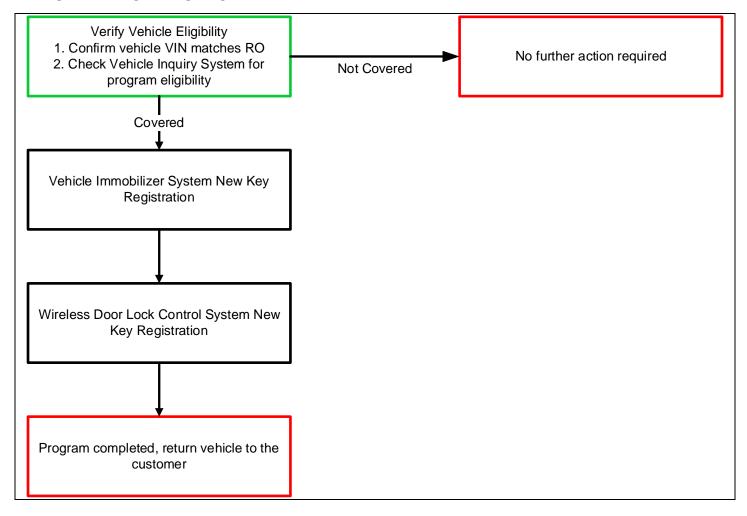
**Multiple Models and Model Years** 

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this recall are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently have completed all of the following courses:

-TIC206a - Electrical Repair 1

It is the dealership's responsibility to select technicians that have completed the above courses to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

#### I. OPERATION FLOW CHART



### II. IDENTIFICATION OF AFFECTED VEHICLES

- CHECK VEHICLE FOR CAMPAIGN ELIGIBILITY
  - a. Compare the vehicles VIN to the VIN listed on the Repair Order to ensure they match.
  - b. Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this program, and that it has not already been completed.

Note: TMNA warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were previously completed, even by another dealer.

#### III. PREPARATION

- A. PARTS
  - Reference CPOR system on Service Lane Portal. Use the Part Details tab and enter campaign code and VIN to identify necessary parts for each VIN.
  - Be sure to verify you have the correct part number for the vehicle before you start programming.

#### B. TOOLS & EQUIPMENT

Techstream ADVi / Techstream 2.0 / Techstream Lite

# IV. BACKGROUND

Due to unexpected supply chain issues, only one (1) Smart Key was included with the subject vehicles instead of two (2) Smart Keys that are normally provided.

# V. WORK PROCEDURE



### 1. REGISTER THE NEW KEY

- a. Register the new key following the instructions applicable to the subject vehicle in the Repair Manual on TIS.
- b. Click the link below to access the repair manual instructions on TIS for registering a new key.

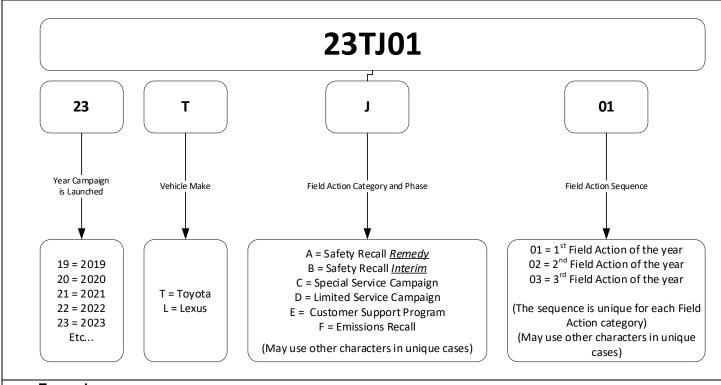
REGISTER NEW KEY		
Model	2022	2023
Mirai	RM ID: <u>RM10000001TAQP</u>	RM ID: <u>RM100000028G3V</u>
RAV4	RM ID: <u>RM1000000021IYS</u>	RM ID: <u>RM100000021IYS</u>
RAV4 HV	RM ID: <u>RM1000000020GXZ</u>	RM ID: <u>RM1000000020GXZ</u>
RAV4 Prime		RM ID: <u>RM1000000214T7</u>
Prius	RM ID: <u>RM10000001FZQN</u>	RM ID: <u>RM1000000290CP</u>
Prius Prime	RM ID: <u>RM10000000115BO</u>	
4Runner		RM ID: RM1000000025TW2
C-HR	RM ID: <u>RM100000015AXY</u>	
bZ4X		RM ID: RM1000000020ZUF
Venza HV		RM ID: <u>RM100000021UB9</u>
Camry		RM ID: <u>RM1000000249F1</u>
Highlander	RM ID: <u>RM10000001Z6IH</u>	RM ID: <u>RM100000027T8T</u>
Highlander HV	RM ID: <u>RM10000001Z5H2</u>	RM ID: <u>RM100000001Z5H2</u>
Tundra	RM ID: <u>RM100000001ZGX8</u>	RM ID: <u>RM1000000022MM1</u>
Tundra HV	RM ID: <u>RM1000000022AWM</u>	RM ID: <u>RM1000000022AWM</u>
Sequoia HV		RM ID: <u>RM1000000234XV</u>
Crown		RM ID: <u>RM1000000025RHP</u>
Sienna HV		RM ID: <u>RM1000000269E1</u>

# **◄ VERIFY REPAIR QUALITY** ►

Confirm that the new and original key(s) function properly.

### 10. APPENDIX

### A. CAMPAIGN DESIGNATION DECORDER



### **Examples:**

19TA01 = Launched in 2019, Toyota, Safety Recall Remedy Phase, 1<sup>st</sup> Safety Recall Launched in 2019 20TC02 = Launched in 2020, Special Service Campaign, 2<sup>nd</sup> Special Service Campaign Launched in 2020

21TE05 = Launched in 2021, Customer Support Program, 5<sup>th</sup> Customer Support Program Launched in 2021