



SIB 61 28 23

2023-11-09

THUMPING SOUND IS HEARD WHEN WINDOW REACHES ITS CLOSING END STOP THIS REPAIR IS MOBILE FRIENDLY**MODEL**

E-Series	Model Description
G70	7 Series Sedan

SITUATION

A thumping sound is heard when the window reaches the closing end stop.

Note: Please view the attached video V61 01 23.

CAUSE

A software error in the door control modules **TSGFA (Driver)**, **TSGBF (Front Passenger)**, **TSGBFH (Rear Passenger)**, **TSGFAH (Rear Driver Passenger)**.

CORRECTION

Program the vehicle using ISTA version **4.42.2x (supports I-level G070-23-07-527, released mid-July, 2023)** or higher.

PROCEDURE

1. Determine the vehicle's I-Level by either using AIR or the Key Reader/AWP (Aftersales Workplace) applications.

- If the vehicle's I-Level is below **G070-23-07-527**, continue to step 2
- Otherwise, if the I-Level is greater than or equal to I-Level **G070-23-07-527**, continue diagnosis using ISTA

2. Program the vehicle using ISTA version **4.42.2x (G070-23-07-527)** or higher.

Note: ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply (SI B04 23 10) when performing programming.

PARTS INFORMATION

Parts are not required.

CLAIM INFORMATION**Vehicle Programming and Encoding**

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

Select one of these open Technical Campaigns to perform and submit for updating the vehicle to the required I-level or higher (Includes labor operation codes 00 00 006/556, 61 21 528 and 61 00 730).

Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any other open programming and encoding

Campaign repairs as outlined in the corresponding Service Information Bulletin.

Only when the above does not apply, the BMW software solution is then:

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks, or the BMW Certified Pre-Owned Program as described below.

Repair Code:	6135820200	Door module / door control unit Software error / internal device fault
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Obtain the flat rate unit (FRU) allowances for the following that applies.

Labor Operation	Description	Labor Allowance
00 00 006	Carrying out vehicle test (Main work)	As applicable
Or:		
00 00 556	Carrying out vehicle test (Plus work)	As applicable
And:		
61 21 528	Supporting voltage of the vehicle electrical system / recharging vehicle battery	As applicable
And, as needed:		
51 00 001*	Localizing body complaint(s) (Work time to verify a door window top-end of travel-related thumping sound is occurring)	WT
Or:		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU
And:		
61 00 730	Program/encode control unit(s), includes deleting the fault memory	As applicable

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude them (including 61 21 528) when the Vehicle Test is included in another repair (for example, an open vehicle programming campaign is also being performed).

Work time labor operation codes 51 00 001 and 00 58 500 are not considered Main labor operations.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

Vehicle Programming and Encoding – Additional Work (RO and Claim Comments Required)

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Repair Code in this bulletin together with the corresponding labor operation codes and

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address control module failures that occurred prior to performing this reprogramming procedure, claim this work with the Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

(* Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Other Repairs

If other eligible and covered work is performed because of performing the ISTA diagnostics, related test plans and/or other diagnosis, claim this work with the applicable Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Videos

[61 01 23](#)

