



SIB 61 21 23
STEERING WHEEL HEATING WARMS SLOWLY

2023-11-16

This Service Information Bulletin (Revision 1) replaces SI B61 21 23 **dated August 2023.**

What's New:

- MODEL, addition of G60 – 5 Series sedan

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

E-Series	Model Description	Production Date
G42	2 Series Coupe	SOP
G60	5 Series Sedan	
i20	iX Sports Activity Vehicle	
U11	X1 Sports Activity Vehicle	

SITUATION

The steering wheel heating takes a long time to achieve the desired temperature.

CAUSE

Design of the steering wheel heating system.

PROCEDURE

In the event of a complaint, work through the “Steering wheel module – ABL” to investigate any of the customers concerns.

Utilizing ISTA, navigate to:

- Vehicle Management
- Troubleshooting
- Function Structure
- Body
- Operation
- Steering wheel module

If no issues are found, explain to the customer that the steering wheel heating is used for comfortable temperature control of the steering wheel rim. The system is working by design and there is no fault with the vehicle or steering wheel.

Exchanging the steering wheel will not provide a solution and is therefore not permitted.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

