



SIB 51 32 18

2023-11-08

PAINT ON THE B-PILLAR IS SCRATCHED/DAMAGED

 THIS REPAIR IS MOBILE FRIENDLY

This Service Information Bulletin (Revision 3) replaces SI B51 32 18 **dated February 2023**.

What's New:

- Model added
- Procedure
- Parts, and Claim Information sections updated

MODEL

F22 (2 Series Coupe)	F23 (2 Series Convertible)	F32 (4 Series Coupe)	F33 (4 Series Convertible)
F44 (2 Series Gran Coupe)	F48 (X1 Sports Activity Vehicle)	F82 (M4 Coupe)	F83 (M4 Convertible)
F87 (M2 Coupe)	G14 (8 Series Convertible)	G15 (8 Series Coupe)	G22 (4 Series Coupe)
G23 (4 Series Convertible)	G26 (4 Series Gran Coupe)	I20 (iX Sports Activity Vehicle)	

SITUATION

The paint finish on the door jamb (above the door striker) is scratched due to the inner door cavity window seal.

CAUSE

The door window cavity seal rubber is abrasive and may scuff the door jamb area when opening and closing door over time.

CORRECTION

If necessary, polish or refinish the paint on the affected area of the door jamb. Afterwards, install protective film (see attachments below).

PROCEDURE

Note: This has been added as a required WarrantyApp item as of November 2023 when a consequential paint refinish repair is needed.

1. Repair the damaged paint in the affected area if needed.
2. Print the template for the vehicle series to be protected from the corresponding attached files.

Note: After printing the template attachment, verify the size of the 100 mm benchmark line on the print. Rescale and reprint if necessary. The size of the template is correct when the benchmark line is exactly 100 mm.

Note on G22 and G23: The protective film can be ordered using the part numbers listed below.

3. Trace the template onto protective film P/N 51 77 7 404 141. Carefully cut out the traced design from the protective film.
4. Clean the door jamb area using Cleaner R2 P/N 83 19 0 417 324 or isopropyl alcohol.

5. Remove the adhesive backing from the protective film and install in the area shown below on both front doors. Use the attachment below for reference of exact placement of each model.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
51 77 7 404 141	Protective Film	2
83 19 0 417 324	Cleaner R2 (500 ml)	As needed

For the G22/G23

Part Number	Description	Quantity
51 21 5 A83 403	G22/G23 Protective Film Left	1
51 21 5 A83 404	G22/G23 Protective Film Right	1

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repair Code:	5191905400	Paint on side frame scratched
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Below are the special flat rate labor operation code choices for this action.

Vehicle is already in the workshop-

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 63 647	Attach paint protective film to side frame door aperture on both sides (Plus work)	5 FRU

Or:

The vehicle arrives at your center for this Repair to be performed (No other main work will be performed or claimed during this workshop visit)-

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 63 113	Attach paint protective film to side frame door aperture on both sides (Main work)	6 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B51 32 18 WP 1), unless otherwise required by State law.

And, if necessary, with the above:

Sublet – Consequential Paint Refinish Repair

Labor Operation	Description	Labor Allowance
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00 58 999	Lump-sum fee for photo documentation	1 FRU
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And:

Third-Party	Description (Associated work)	Sublet Allowance
Sublet Code 3	Paint finish repairs (Third-party sublet invoice, excluding the applicable BMW part number(s) that are to be invoiced on the RO for inclusion with the claim submission)	Up to \$300.00

Note: Aftersales Area Manager (AAM) "Field Authorization" (FAS) is **not** required

Invoice the corresponding and eligible paint repair work in sublet on the repair order at the actual cost charged (up to \$300.00) with no handling or markup. The sublet must also include any discounts or allowances.

Appropriate charges are determined by comparing them to the corresponding warranty rates. Prior to performing the repair, calculate your dealer's repair cost and then obtain outside repair estimate(s) as required for price comparison purposes.

It is your center's responsibility to review the repair cost estimate prior to the repair being performed. This will help ensure that the amount requested for the refinish/paint work is consistent with what is normally recognized as customary, fair, and reasonable. Also, it must not exceed the scope of the repair work that is described in this bulletin.

Itemize the claimed sublet amount on the repair order and in claim comment section.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B51 32 18 F32-F82 Template RM.pdf](#)
[picture_as_pdf B51 32 18 G22-G23 Template RM.pdf](#)
[picture_as_pdf B51 32 18 G26 Template RM.pdf](#)
[picture_as_pdf B51 32 18 F44 Template RM.pdf](#)
[picture_as_pdf B51 32 18 Position1 RM.pdf](#)
[picture_as_pdf B51 32 18 F22-F87 Template RM.pdf](#)
[picture_as_pdf B51 32 18 F48 Template RM.pdf](#)
[picture_as_pdf B51 32 18 F33-F83 Template RM.pdf](#)
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