

SIB 41 08 22

DELIVERY STOP: TRANSMISSION HEAT SHIELD

2023-11-02

This Service Information Bulletin (Revision 2) replaces SI B41 08 22 dated January 2023.

What's New:

- Procedure
- Claim Information

MODEL

E-Series	Model Description	Production Date
G07	X7 Sports Activity Vehicle	September 1, 2022 – December 3, 2022
	(SAV)	

AFFECTED VEHICLES

• Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.

SITUATION

BMW AG has issued a Delivery Stop (effective December 21, 2022) on a small number of Model Year 2023 BMW X7 SAV vehicles that were produced between September 1, 2022 and December 3, 2022.

During assembly of the vehicle, a heat shield was mistakenly installed above the transmission.

Note: No heat shield should have been installed. It may contact other components in the narrow space along the bottom of the transmission tunnel.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

CORRECTION

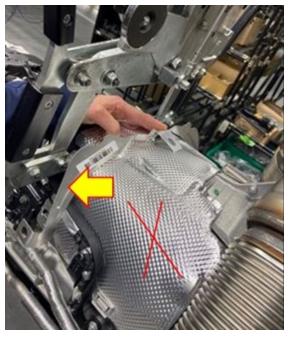


Inspect for the presence of the heat shield above the transmission.

PROCEDURE



1. Remove the underbody protection panel following the repair instructions listed in AIR/ISTA (51 47 491).



- 2. Inspect transmission for the heat shield (arrow).
 - No heat shield observed: No further repairs needed. Reassembly the vehicle.
 - Heat shield is present: Continue to step 3.

Note: The corrugated aluminum cover (marked with the RED X) is not the component to check for; the one at the arrow is.

- 3. Remove the transmission following the repair instructions listed in AIR or ISTA 24 00 240 "Removing and installing automatic transmission".
 - Closely inspect any electrical harnesses or fluid-carrying lines which are fastened to the underside of the transmission tunnel for damage, which may have contacted the heat shield.
 - If any damage is observed, replace the component.
- 4. Remove and discard the heat shield.
- 5. Reassemble the vehicle.

PARTS INFORMATION

For Work Package 1 and 3: No parts are needed for the inspection/no repair needed.

For Work Package 2 and 4: As specified by AIR/ISTA for removing/installing the automatic transmission.

CLAIM INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package Copyright ©2023 BMW of North America, Inc.

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Repair	0051580500	G07 Remove heat shield
Code:		

Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 73 798	Checking the vehicle for the heat shield installed (No repair is necessary)	As applicable
Or:			
# 2	00 73 799	Checking the vehicle for the heat shield installed and removing it	As applicable

Or:

The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 73 215	Checking the vehicle for the heat shield installed (No repair is necessary)	As applicable
Or:			
# 4	00 73 216	Checking the vehicle for the heat shield installed and removing it	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B41 08 22 WP 1), unless otherwise required by State law.

And, when applicable:

Sublet – Bulk Materials (RO and Claim Comments Required)

Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (BMW part numbers) is at the dealer net price amount for the proportional quantities used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

And, if applicable:

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This Action's repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section. Please refer to SI B01 29 16 for additional information.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback Warranty Feedback Warranty Feedback To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal	
Parts Feedback To submit feedback for the PARTS section of this bulletin: Submit an ticket to the Parts Department	