

Service Bulletin

TECHNICAL

Subject: Rear Driveline Module Audible Noise Heard Between 20-70 MPH (32–112 km/h)

Brand:	Model:	Model Year:		VIN:		Engino	Transmission:
		from	to	from	to	Engine:	Transmission.
Buick	Enclave	2021	2023				
Cadillac	XT5 XT6						
Chevrolet	Blazer Traverse						
GMC	Acadia						

Involved Region or Country	United States, Canada, Mexico, Europe, Kazakhstan, Uzbekistan, Russia, Middle East, Israel, Palestine, Bolivia (West), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Japan, Cadillac Korea (South Korea), GM Korea Company, Other Africa		
Additional Options (RPOs)			
Condition	Some customers may comment on a humming, whining, squealing type of noise while driving between 20-70 MPH (32–112 km/h). Technicians are to test drive vehicle to verify this noise concern.		
Cause	The cause of the condition may be a damaged bearing.		
Correction	Technicians are to replace the torque tube assembly. Refer to <i>Driveline Torque Tube Replacement</i> in the Service Manual.		

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

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Warranty Information

For vehicles repaired under the Powertrain coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time		
*3088058	Diagnosis of Torque Tube Assembly	0.3 hr		
Add	Driveline Torque Tube Replacement for Enclave, XT5, XT6, Traverse, and Acadia	1.1 hr		
Add	Driveline Torque Tube Replacement for Blazer	2.3 hr		
*This is a unique Labor Operation for Bulletin use only.				

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Keywords: Humming, Whining, Squeal, Whistle, Squeak, Growl, Howling

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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