



Service Bulletin


Bulletin No.: 23-NA-181


Date: October, 2023

TECHNICAL

Subject: Excessive Brake Pedal Travel and/or Vehicle is Hard to Stop

Brand:	Model:	Model Year:		VIN Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Express	2021	2023	—	—	—	—
GMC	Savana						

Involved Region or Country	North America
Condition	Some customers may comment on having excessive brake pedal travel and/or the vehicle is hard to stop.
Cause	 <p style="text-align: right;">6463220</p> <p>The condition may be caused by the brake hose from the frame to the rear caliper is making contact with the tire, as shown in the picture above.</p>

<p>Correction</p>	
	<p>6463222</p> <p>Rotate the brake line to the frame mounting bracket clockwise so the anti-rotation tab hits the top of the hole and the brake line is away from making contact with the tire, as shown in the picture above.</p>

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Refer to *Rear Brake Hose Replacement* in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information:

Labor Operation	Description	Labor Time
2486338*	Rotate Brake Line on Frame Mounting Bracket	0.4 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released October 16, 2023

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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