



VOLKSWAGEN DEALER COMMUNICATION

Campaign Circular Revision – Service Action 34K1 / Transmission Control Module (TCM) Software

This notice is for: All Dealer Personnel

Date: November 3, 2023

Revision Information: The 34K1 Service Action repair instructions have been revised as follows:

- Additional post-software update steps have been added to ensure the road test is carried out effectively. These steps must now also be completed as part of this service action work.
- Photos showing examples of possible transmission damage resulting from loose auxiliary hydraulic pump bolts have been added for reference.
- Canadian TSB number added for reference if car returns with fault.

Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that has been published to ELSA and the Service References tool in Elsa2Go.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.