



Customer Outreach
PO Box 8338
Saint Joseph, MO 64508

product.safety@altec.com
connect.altec.com/login

Phone 1-877-GO ALTEC
Facsimile 1-877-659-9929

IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Refer to the provided list.

NHTSA Safety, FMVSS Compliance, or Emissions Recall

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has received notification from an Original Equipment Manufacturer (OEM) that a condition exists relating to motor vehicle safety, compliance, or emissions in a vehicle you possess that is equipped with Altec equipment.

Refer to the attached documentation that follows this letter. If you have additional questions, please contact your Altec Account Manager. You may also contact the OEM using the contact information provided in the attached recall notice.

For US owners: after contacting the OEM according to the attached notice, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you have sold or retired the unit, update the records through Altec Connect. If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We appreciate your assistance in following this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



COMPONENT/SUPPLIER RECALL CSR-3127-A

ABS Indicator Lamp (Navistar 23515 — NHTSA 23V-370)

Units Affected: Certain 2021 thru 2024 eMV®, HV®, HX®, LT®, MV®, RH®, and LoneStar® series trucks built 10/05/2020 thru 05/09/2023, certain ProStar® model trucks built 10/15/2020 thru 10/14/2021, certain 2021 thru 2024 CE Commercial buses built 10/06/2020 thru 03/16/2023, certain 2021 thru 2023 RE commercial buses built 01/06/2021 thru 12/21/2022, and certain 2022 and 2023 TC commercial buses built 03/30/2021 through 06/10/2022 with feature code 04AZS or 04AZY (Air Brake, Anti- Lock Brake system [ABS] with Electronic Stability Program [ESC] and Automatic Traction Control [ATC]); may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 121; ABS indicator lamp. Verify your unit is affected by reviewing the attached list or accessing Altec Connect.

Background: Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

Navistar, Inc. has issued a recall on your vehicle with the VIN shown in the attached list.

Refer to the included communication from Navistar, Inc. for more information.

Customer Action: Follow the guidance in the included communication from Navistar, Inc.

Requirements: Altec is not able to perform this repair.

Completion and Warranty: This repair is not covered under the Altec Warranty Policy.

Altec Contact Info:

Altec Connect: connect.altec.com/login



Phone: 1-877-GO ALTEC (1-877-462-5832) | Options: 1 - Parts; 2 - Shop Service; 3 - Mobile Service; 4 - Technical Support; 5 - Global Rental Service Request; 6 - Chassis Repair

Altec Use Only	
Inspection labor	0.0 hr
Repair labor	0.0 hr
Account #	NA
Travel	Not included
NHTSA code	90
Prime fail P/N	NA
Doc ref	NA

Altec Use Only			
Description	Part No.	Qty	Warranty
NA	-	-	No



Navistar, Inc.
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 23515 NHTSA RECALL NO. 23V-370

JULY 2023

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided certain 2021 thru 2024 eMV®, HV®, HX®, LT®, MV®, RH®, and LoneStar® series trucks built 10/05/2020 thru 05/09/2023, certain ProStar® model trucks built 10/15/2020 thru 10/14/2021, certain 2021 thru 2024 CE Commercial buses built 10/06/2020 thru 03/16/2023, certain 2021 thru 2023 RE commercial buses built 01/06/2021 thru 12/21/2022, and certain 2022 and 2023 TC commercial buses built 03/30/2021 through 06/10/2022 with feature code 04AZS or 04AZY (Air Brake, Anti-Lock Brake system [ABS] with Electronic Stability Program [ESC] and Automatic Traction Control [ATC]); may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 121; ABS indicator lamp.

REASON FOR THIS RECALL

These certain vehicles may not conform to Federal Motor Vehicle Safety Standard (FMVSS) 121 - Specifically, the ABS indicator lamp does not remain activated when a malfunction exists, whenever the vehicle's ignition switch is in the on (run) position, and the vehicle is in motion.

RISK TO MOTOR VEHICLE SAFETY

If a fault exists with the ABS components and the lamp does not stay illuminated when the vehicle is in motion, during an event that requires ABS, a vehicle operator may not realize there is a fault with the ABS system, which can increase the risk of a vehicle crash that can result in property damage or personal injury.

DEFECT REMEDY

The repair will involve installation of updated software for the ABS Electronic Control Unit (ECU). Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any International® dealer to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at <https://www.internationaltrucks.com/dealer-locator> or by calling 1-800-448-7825.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 05/25/2022 thru 08/03/2023. **Present your original repair paperwork and proof of payment to any IC Bus dealer** and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.