

**Sub Line v2** Your electric vehicle has an open recall

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**LINK** <https://www.ford.com/support/recalls/?gnav=header-support>

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FROM

**Ford Motor Company**

SUBJECT

**Your < vehicle name> has an open service action that needs your attention**

PREHEADER (use up to ~85 characters)

**Find out what needs to be done to keep your vehicle running at its best.**



[View Online](#)

## Your <vehicle name> has an open service action that needs your attention

Hi <first name>,

We're committed to building vehicles you can count on, so if something doesn't meet our standards, we want to quickly make it right. That's why we're reaching out to let you know that your <vehicle name> has an open safety recall or customer satisfaction item. Use your vehicle's VIN to [learn more](#).

To ensure your vehicle functions at its highest possible level, we recommend scheduling an appointment with your dealer as soon as possible. Don't have time for a trip to the service center? Your local Ford Dealer may offer complimentary Ford Pickup & Delivery.\*

If you have any questions or need assistance, please call our Customer Relationship Center at **866-436-7332**.

\*Ford Pickup & Delivery is offered by participating dealers and may be limited based on availability, distance, or other dealer-specified criteria. A nonoperational vehicle is not eligible and will require a Roadside event.



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