

# McLaren Artura – Coolant Replacement

**SENSITIVITY:** Restricted

**Bulletin type:** Service Campaign  
**Reference number:** N/A  
**Campaign reference:** SCB 16 L 001  
**Attention:** Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians, Retailer Parts Managers  
**Affected vehicles:** McLaren Artura  
**Situation:** Replacement of powertrain coolant  
**Procedure:** Action all affected vehicles. Please refer to the information outlined in this document to complete the required work  
**Date:** 10 October 2023

This bulletin will cover:

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- 1. Overview
  - 2. Parts Information
  - 3. Procedure
  - 4. Warranty Information
  - 5. Affected Vehicles
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## 1. Overview

Through continuous product quality monitoring, McLaren Automotive has identified that a certain number of McLaren Artura vehicles require their powertrain coolant fluid to be updated to the current specification.

## 2. Parts Information

The below parts are required to complete this rework. All parts in the list below can be ordered in the usual way via Unidial 2

Part Number	Description	Quantity Required
16LA758CP	XSTREAM G64 PREMIXED COOLANT 5LTR	6

**Care Point:** Do not further dilute this product with any additional water

**Care Point:** The current specification of powertrain coolant is 'Premixed G64, 50:50 ratio'

**Care Point:** Cease the use of concentrated version of G64 coolant locally mixed with water

The current specification of powertrain coolant is 'Ready mixed G64, 50:50 ratio' which can be ordered via Unidial 2 as normal.

All orders should be placed as usual on Unidial 2, for any parts queries please contact our Parts Customer Service Team:

EMEA – [mclarencustomerservice@unipart.com](mailto:mclarencustomerservice@unipart.com)

APACHI – [mclarencustomerserviceap@unipart.com](mailto:mclarencustomerserviceap@unipart.com)

AMERICAS – [mclarencustomerservicena@unipart.com](mailto:mclarencustomerservicena@unipart.com)

To support timely completion of Campaigns, please plan your parts ordering in line with your impacted Vehicle Parc. Sufficient inventory in your facility to complete your vehicle Campaigns will build customer trust and promotes customer satisfaction. In turn, we are doing everything possible to best support you with the right stock in our central facilities so we can ship your orders quickly.

### 3. Procedure

To perform the required work, follow work instruction 'SCB 16 L 001 - Coolant Replacement Procedure' which has been attached with this document. This procedure is different to the standard SIS instruction and contains specific work instructions and care points to ensure the required work is carried out.

**Care Point:** Standard SIS Coolant Drain/Fill work instruction can continue to be used for normal maintenance/servicing  
**Care Point:** 'SCB 16 X XXX after - Coolant this campaign Replacement has been Procedure' completed is different to the standard SIS Instruction

**Care Point:** Only 'SCB16 L 001 - Coolant Replacement Procedure' must be followed for the purposes of this Service Campaign

### 4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

DESCRIPTION	REPAIR TIME
McLaren Artura – Coolant Replacement	3.9 hrs

### 5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

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