

# McLaren Artura - Dielectric Pump Clearance Inspection

SENSITIVITY: Restricted

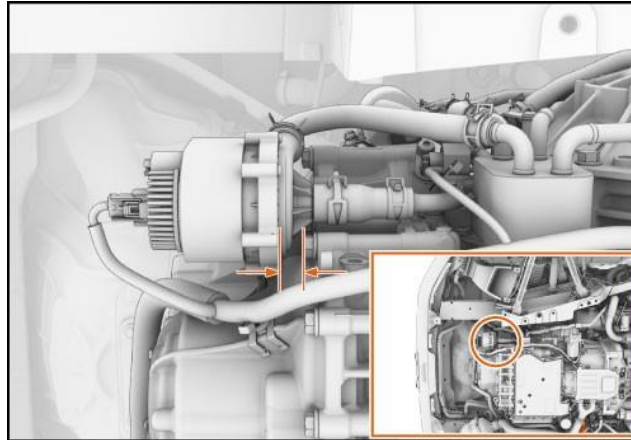
<b>Bulletin type:</b>	Service Campaign
<b>Reference number:</b>	N/A
<b>Campaign reference:</b>	SCB 16 G 002
<b>Attention:</b>	Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians, Retailer Parts Managers
<b>Affected vehicles:</b>	McLaren Artura
<b>Situation:</b>	Dielectric fluid pump clearance inspection and adjustment if required
<b>Procedure:</b>	Action affected vehicles during next Retailer visit. Please refer to the information outlined in this document to complete the required work
<b>Date:</b>	10 October 2022

This bulletin will cover:

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1. Overview
  2. Parts Information
  3. Procedure
  4. Warranty Information
  5. Affected Vehicles
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## 1. Overview

Through continuous product quality monitoring, it has been identified that in certain McLaren Artura vehicles the clearance between the dielectric fluid pump plastic housing and the transmission casing may be incorrect and could cause noise. To eliminate this, McLaren Automotive has released an inspection and rework procedure.



**Image 1** Location of the dielectric pump in proximity to the transmission casing

## 2. Parts Information

The below parts are required to action this rework. All parts in the list below can be ordered in the usual way via Unidial 2.

Part Number	Description	Quantity
00RB032	CLIP-90 DEGREE-FEMALE-13-14	1
00RB045	CLIP 90 DEG - MALE - 9.5 - 10	1

All orders should be placed as usual on Unidial 2, for any parts queries please contact our Parts Customer Service Team:

EMEA – [mclarencustomerservice@unipart.com](mailto:mclarencustomerservice@unipart.com)

APACHI – [mclarencustomerserviceap@unipart.com](mailto:mclarencustomerserviceap@unipart.com)

AMERICAS – [mclarencustomerservicena@unipart.com](mailto:mclarencustomerservicena@unipart.com)

To support timely completion of Campaigns, please plan your parts ordering in line with your impacted Vehicle Parc. Sufficient inventory in your facility to complete your vehicle Campaigns will build customer trust and promotes customer satisfaction. In turn, we are doing everything possible to best support you with the right stock in our central facilities so we can ship your orders quickly.

## 3. Procedure

To perform the required work, the following work instruction 'SCB 16 G 002 - HTM Pump Clearance Inspection' has been created. This contains the relevant work instructions and care points to ensure the required work is carried out to bring the vehicle up to current manufacturing standard.

## 4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren Artura – Dielectric Pump Clearance Inspection	1.20 hrs

## 5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

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