

McLaren Artura – Door Stone Protection Enhancement

SENSITIVITY: Restricted

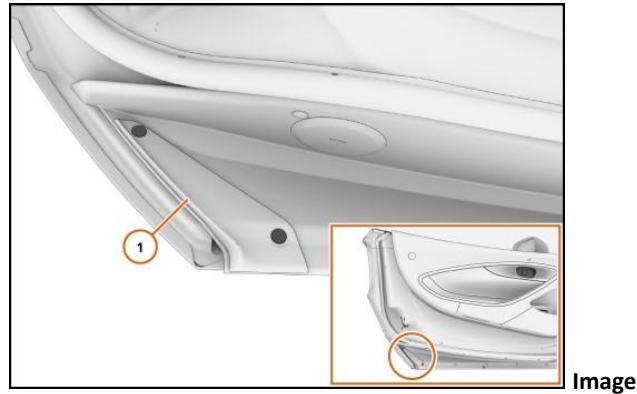
Bulletin type:	Service Campaign
Reference number:	N/A
Campaign reference:	SCB 16 A 001
Attention:	Retailer Aftersales Managers, Retailer Service Managers, Retailer Service Advisors, Retailer Technicians, Retailer Parts Managers
Affected vehicles:	McLaren Artura
Situation:	Enhancement of door stone protection with installation of protective gurneys
Procedure:	Action all affected vehicles. Please refer to the information outlined in this document to complete the required work
Date:	10 October 2023

This bulletin will cover:

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1. Overview
 2. Parts Information
 3. Procedure
 4. Warranty Information
 5. Affected Vehicles
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1. Overview

Through continuous product quality monitoring, it has been identified that due to the open duct concept of the door, debris can accumulate around the High Temperature Radiator (HTR) bezel and come into contact with the lower edge of the door causing paint abrasion. To rectify this, McLaren Automotive has released a new protective trim addition (gurney) which should be added at the lower inside edge of both doors.



1 Location of door gurney installation (1)

2. Parts Information

The below parts are required to complete the installation. All parts in the list below can be ordered in the usual way via Unidial 2

Part Number	Description	Quantity Required
16AF944CP	DOOR STONE PROTECTION GURNEY LH	1
16AF961CP	DOOR STONE PROTECTION GURNEY RH	1

Re-usable components (only replace if damaged):

Part Number	Description	Quantity Required
00RB275	CLIP-BTN HD-FTREE-FTB178MOD-NYL-BLK	2

All orders should be placed as usual on Unidial 2, for any parts queries please contact our Parts Customer Service Team:

EMEA – mclarencustomerservice@unipart.com

APACHI – mclarencustomerserviceap@unipart.com

AMERICAS – mclarencustomerservicena@unipart.com

To support timely completion of Campaigns, please plan your parts ordering in line with your impacted Vehicle Parc. Sufficient inventory in your facility to complete your vehicle Campaigns will build customer trust and promotes customer satisfaction. In turn, we are doing everything possible to best support you with the right stock in our central facilities so we can ship your orders quickly.

3. Procedure

To perform the required work, follow SIS instruction 'HA-RM-03A052-08-010 – Remove Install Stone protection gurney'. This contains the relevant work instructions and care points to ensure the required work is carried out to bring the vehicle up to current manufacturing standard.

4. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

DESCRIPTION	REPAIR TIME
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McLaren Artura - Door stone protection gurney installation 0.4 hrs (both doors)

5. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle. Your Regional Aftersales Manager will also contact you with a VIN list of affected vehicles.

If you have any questions, please speak to your Regional Aftersales Manager.

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Part numbers listed in McLaren bulletins are for reference only. Always check with the parts department to verify the latest part numbers.

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