

Technical product information

Topic	EPB fault warning within the DIP - DTC C100C07 with symptom code 0x50100 stored in address 03 (J104)
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2071606/1
Level	EH
Status	Approval
Release date	

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0003 - Brake Electronics	C100C07: Electro-mechanical parking brake button mechanical malfunction		Intermittent
0003 - Brake Electronics	C100C07: Electro-mechanical parking brake button mechanical malfunction		static

New customer code

Object of complaint	Complaint type	Position
running gear -> brakes, brake control -> electronic parking brake (EPB)	functionality -> without function / defect	

Vehicle data

New Continental GT,GTC and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*

Documents

Document name
master.xml

EPB fault warning within the DIP - DTC C100C07 with symptom code 0x50100 stored in address 03 (J104)

Customer statement / workshop findings

- EPB fault warning within the DIP

And/or

- Electro mechanical parking brake button mechanical malfunction - DTC C100C07 with symptom code 0x50100 is stored in the brake electronics control unit 0003 (J104)

Technical background

In the event the issue is as described the operative should refer to the Measure section of this TPI

Production change

Not applicable

Measure

1) Raise a technical DISS query ensuring a current ODIS log is attached

- The operative should wait for a response via DISS before conducting any further work



NOTE TO PRODUCT SUPPORT: Second level the DISS query to the Electrical Senior Engineer requesting permission to replace the switch pack, once permission has been given please instruct the retailer to replace the switch pack as detailed in step 2

2) Refer to Rep.Gr 68 - Replace the centre console switch pack EX23 (Figure 1)

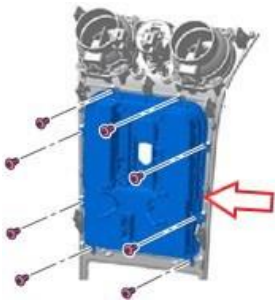


Figure 1

Warranty accounting instructions

Warranty type 110 or 910

Damage Service Number 68 14

Damage Code 00 40

Time to replace the front centre console facia panel to replace switchpack EX23

Labour Operation code 68 14 19 00

Time 60 TU

Time to remove and refit the cup holder

Labour Operation code 60 30 19 50

Time 10 TU

Diagnosis time

Labour Operation code 01 50 00 00

Time As per ODIS log (must not exceed 10 TU)

Parts information

Refer to the ETKA parts catalogue