

<b>Reference</b>	SSM75929
<b>Models</b>	New Range Rover / L460 New Range Rover Sport / L461
<b>Title</b>	Approach unlock & Walk Away lock unavailable after CCF update
<b>Category</b>	Diagnostic Software Hardware
<b>Last modified</b>	30-Oct-2023 00:00:00
<b>Symptom</b>	000101 Diagnostic Concerns

**Content**      **Model / Model Year / Derivative**

Range Rover / 22-23MY ONLY / ALL  
Range Rover Sport / 23MY ONLY / ALL

**Situation:**

Following a Car Configuration File (CCF) update the customer reports that 'Approach Unlock' and 'Walk Away Lock' features are not operating and not displayed on the Pivi Pro menu.

**Cause:**

JLR vehicle specification update.

**Action:**

Follow the instruction(s) below.

**Service Information:**

JLR is currently enhancing these features for a future rollout.

Direct the customer to the online handbook for information on features installed to their vehicle and inform them that JLR will contact them when the feature is ready to be activated.

**NOTE:**

**24MY Vehicles are not affected by this concern. Do not modify the CCFs for this concern, the vehicles are operating as intended.**

(Ref 000357573)