

 **HYUNDAI**
Technical Service Bulletin

GROUP CAMPAIGN	NUMBER 23-01-085H
DATE NOVEMBER 2023	MODEL(S) TUCSON (NX4A) SANTA CRUZ (NXT)

SUBJECT: WINDSHIELD WATER LEAK REPAIR (SERVICE CAMPAIGN 9A6)

*** IMPORTANT**

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery.

Access the "Vehicle Information" screen via WEBDCS to identify open Campaigns.

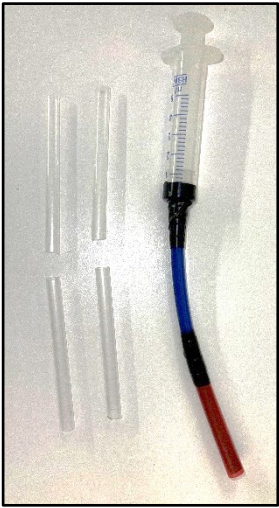

Description: Certain 2024MY Tucson (NX4A) and Santa Cruz (NXT) vehicles may exhibit water intrusion in the front passenger cabin from improper sealing of the windshield glass. This bulletin provides the procedures to fill in the gap of the urethane seal between the body and windshield glass.



Applicable Vehicles (Certain):

- 2024MY Tucson (NX4A) produced 8/13/2023 – 10/26/2023
- 2024MY Santa Cruz (NXT) produced 8/14/2023 – 10/26/2023

Parts Information:

Part Name	Part Number	Figure	Remarks
Syringe Kit	SVC9A-6SYRINQQH		<p><u>Contents:</u> 1 syringe and 4 barrier tubes</p> <p>For dealer stock units, perform this repair on all affected vehicles at the same time.</p> <p>Use a new syringe if the sealant has solidified inside the syringe.</p>
Permatex Windshield and Glass Sealant	N/A		<p>Dealer will be reimbursed in sublet for purchase of sealant.</p> <p>Purchase at local automotive parts retailers or online.</p> <p>One tube can be used for 4-5 vehicles.</p>

Warranty Information:

Model	Op. Code	Operation	Op. Time	Casual Part	Nature Code	Cause Code
Tucson (NX4A) Santa Cruz (NXT)	30DA33R0	Windshield Water Leak Repair	0.3 M/H	86110-CW040	A36	ZZ7

NOTE 1: Submit claim on Claim Entry Screen as “Campaign” type.

NOTE 2: If a part is found in need of replacement while performing this TSB and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photos as outlined in the Digital Documentation Policy.

NOTE 4: \$10.00 will be reimbursed via sublet for use of the sealant under labor op 30DA33R0.

Service Procedure:

STUI

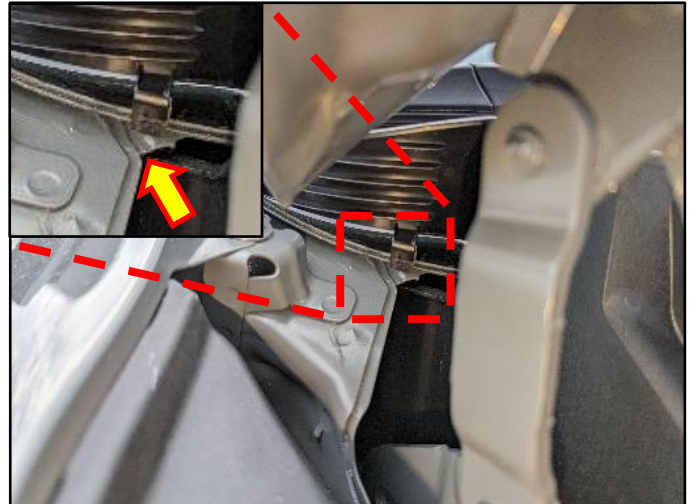
This TSB includes Repair validation photos. Refer to the latest Digital Documentation Policy for requirements.

Service Procedure

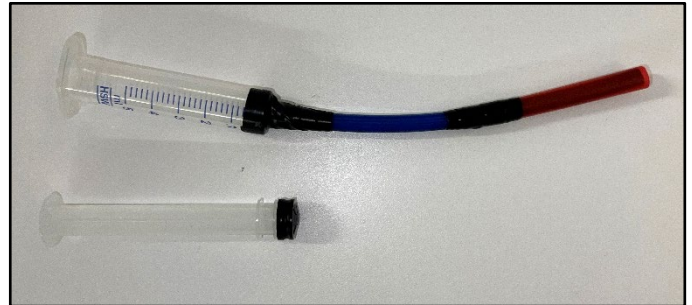
1. Open the hood and locate the A-pillar body panel seam near the hood hinge at the passenger side.

i Information

If possible, it is recommended to perform this repair in the shade or inside a building.



2. Remove the syringe plunger and add approximately 5 ml of the Permatex Windshield and Glass Sealant into the syringe.



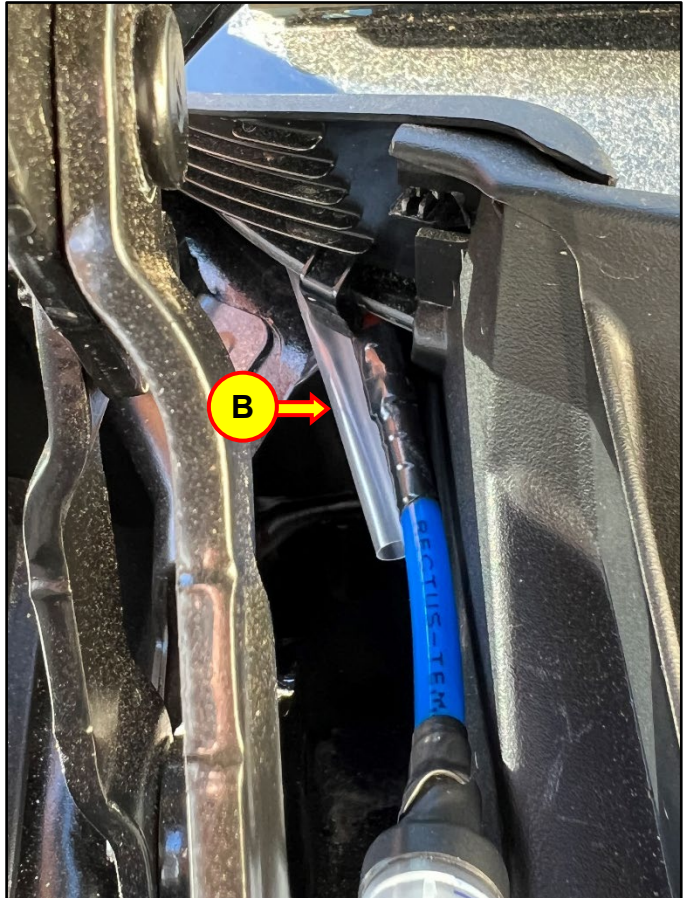
3. Reinstall the syringe plunger and push in the plunger until sealant begins to flow out at the end of the syringe.



4. Insert the syringe underneath the windshield glass, following the body panel seam until the indicated depth (A) is reached.



5. Insert the barrier tube (B) next to the syringe, keeping it parallel to the syringe.



- Inject 1 ml of sealant, then wait 5 seconds.

Repeat until all of the sealant has been injected.



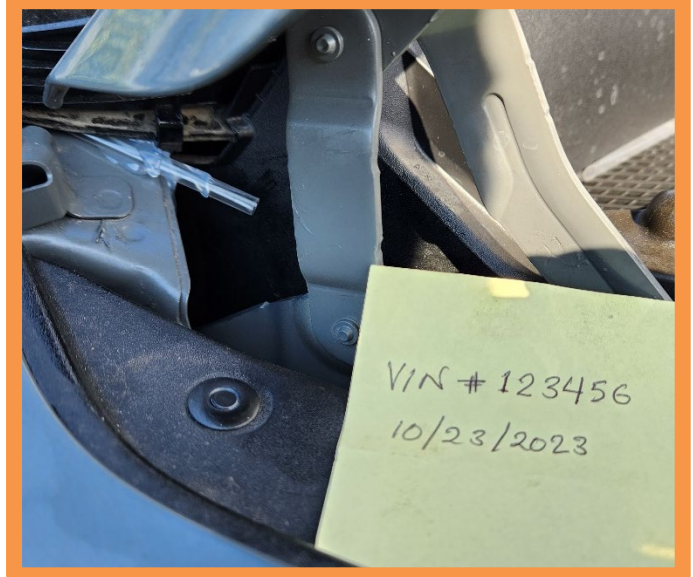
- Remove the syringe, but leave the barrier tube in place for 10 minutes.

STUI



Using STUI, take a photo of barrier tube with the last 6 digits of the VIN and the date of repair on a piece of paper.

Upload the photo to STUI.



***i* Information**

It is normal for the sealant to drip out after injection. The drip will stop as the sealant cures and the amount of sealant lost will not affect the repair, as long as the proper amount of sealant was injected.

- After waiting 10 minutes, remove the barrier tube.
- The sealant will be set after 1 hour and will be fully cured after 24 hours.