



# Service Bulletin

Bulletin No.: 23-NA-140

Date: August, 2023

## INFORMATION

**Subject:** Information on Rear Tow Hook Mounting Bolt Bottoms Out Before Achieving Torque

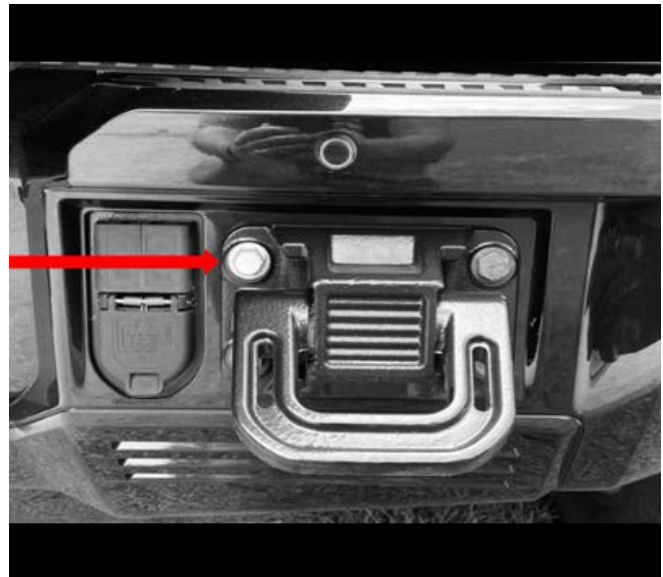
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	HUMMER EV SUV	2024	2024	-	-	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers may comment on when using the rear tow hook kit PN 84930570 or 86811294 on the SUV, the upper left rear tow hook mounting bolt is too long and bottoms out on the trailer hitch bracket before achieving torque.
<b>Cause</b>	The cause of this condition may be the original rear tow hook kit had the incorrect longer bolts in the kit.
<b>Correction</b>	Obtain the shorter mounting bolt and use it in the upper left location.

### Service Procedure

**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

**Important:** This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.



6407771

If you encounter a vehicle with the above concern, replace the longer bolt with the shorter bolt.

**Parts Information**

Causal Part	Description	Part Number	Qty
X	Bolt	11604317	1

Version	2
Modified	Released August 14, 2023 Revised October 12, 2023 – Updated Part Number from 11603720 to 11604317.

